Environmental Performance

Environmental Initiatives Plan (Fiscal 2013 Targets and Achievements)

■ Environment Initiative Plan

Frame	Field	Item	Specific Action Items/Targets, etc.				Fiscal 2013 Achievements		
	Development & Design	Develop and promote next-generation vehicle based on energy diversity	Hybrid vehicle (HV): Develop and market new HV Inductive Power Transfer System (IPS): Develop IPS bus for commercialization Fuel cell (FC): Research and develop fuel-cell automobile Alternative Fuels New fuels: Research and develop vehicle that will run on GTL(Gas to Liquids) fuel Biofuels: Research and develop vehicle that will run on biofuel					Commenced test runs of electric light-duty trucks in collaboration with Seino Transport Co., Ltd. and Toyota Motor Corporation Developed a medium-sized plug-in hybrid bus equipped with an external power supply function for supplying electricity to evacuation centers and other facilities in times of disaster Hino Motors' small-sized electric buses continued operating on fixed routes in Tokyo's Sumida Ward and the city of Hamura, and began service in the city of Komatsu in Ishikawa Prefecture	
		Develop top-class fuel efficiency performance in each country/region, and meet standards in each country	Develop technologies to meet world's top-class fuel efficiency standards Japan: Achieve FY 2015 fuelefficiency standard United States: Meet 2014 new standards for fuel efficiency and greenhouse gases in heavy vehicles Europe: Develop technologies to improve fuel efficiency to meet next round of regulations China: Consistently meet new fuelefficiency standards Other regions: Promote technologies to meet fuel-efficiency regulations			standards 115 fuel- 014 new iency and heavy vehicl nologies to v to meet nex neet new fuel	Improved fuel-efficiency performance of heavy-duty trucks so that they meet Japan's fiscal 2015 fuel consumption standards requiring an additional improvement of 5%* Received a 75% eco-car tax rebate for reducing NOx and PM emissions by over 10% compared to 2009 gas emission regulations *Certain types of vehicles are excluded		
Building a Low-carbon Society	Production & logistics	Thoroughly conserve energy and reduce greenhouse gas emissions in production activities	10 • A te d • C ■ E	ow-ca Active echnodaily in Consider Energ egion	arbon ly Intrologie mprov der to	production soduce low-(s, and reduce ements	evany to build system CO ₂ production CO ₂ throuse CO ₂ throuse evable energy evaluation of the control of t	on gh yy	■ Global Operations • Reduced emissions per unit by 21% compared to FY2008 ■ Consolidated Companies in Japan • Reduced emissions per unit by 24% compared to FY2008 ■ Hino Motors, Ltd • Reduced emissions per unit by 20% compared to FY2008 • Emissions of fiscal 2013 were 218 thousand tons
		Make transportation more efficient and reduce CO ₂ emissions in logistics	Promote initiatives to reduce CO ₂ emissions in logistics by improving efficiency of transportation. Region Item FY 2015 Target Japan Emission 15% less than FY transport* 2008 Set target and promote reduction measures			 ■ Consolidated Companies in Japan • Reduced emissions per unit of transport volume by 18% compared to FY2008 ■ Overseas Operations • Promoting reduction activities in each country 			

			International according to the highest standards in each country *Definition of "unit of transport": multiply freight(in ton) by distance(km)	
	Sales	Thoroughly conserve energy and reduce CO ₂ emissions in sales activities	Continual improvement at Japanese and international sales offices; thoroughly conserve energy through lateral deployment of case studies ⇒ Create and execute plan to reduce energy consumption per unit by at least 1% per year	Achieved reductions by installing low-energy-consumption lighting, preventing compressed air leaks, and other measures ⇒ Decreased total energy consumption per unit by 4.6% compared to the previous fiscal year
	Collaboration with society	Active communication and contribution to climate change mitigation policies	Promote initiatives to build low-carbon society through Japan Business Federation, Japan Automobile Manufacturers Association, etc. Participate in environmental policy debate and framework creation Integrated initiatives in partnership with JAMA, etc.	Worked with the Japan Automobile Manufacturers Association and participated in its committees, including a safe environmental technologies committee and an environment committee
		Integrated CO ₂ reduction initiatives in road traffic sector (transportation division)	Contribute to initiatives to improve transportation using IT and ITS technologies Promote initiatives to raise awareness of environmentally friendly driving Provide workshops on fuel-efficient driving at Customer Technical Center at Hamura plant, Japan. Provide workshops at sales companies in Japan and internationally Expand issuance of environmentally friendly driving certifications to customers Develop vehicles that perform logistics efficiently, in accordance with customer usage	Held Eco Drive seminars for customers Number of participants in fiscal 2013 totaled 7,461 in Japan and 14,553 overseas 2,996 certificates to customers completing a course in cooperation with the Foundation for Promoting Personal Mobility and Ecological Transportation Proceeded to develop vehicles that achieve high efficiency in distribution

Frame	Field	Item	Specific Action Items/Targets, etc.				Fiscal 2013 Achievements
	Development & design	Further promote recycling design with awareness of effective use of resources	 Initiatives to are easy to Use more p materials 	disassemble	Proactively adopted recycled materials and easily recyclable materials Created manuals for explaining disassembly		
			discarded s • Reduce fina	ernal emissic cling rates for oil	Waste Generated and Final Disposal ■ Consolidated Companies in Japan • Reduced amount of waste generated per unit by 21%		
			Region	Object	Item	FY 2015 Target	compared to FY2008 • Achieved a final disposal rate of 0.15% ■ Overseas operations
			Japan Group	Discharges *1	Generated per unit yield	18% less than FY 2008	Set targets for waste matter in each country and proceeded to make reductions
				Final disposal	Zero *2		
Creation of Closed Loop Economy	Production & logistics	Reduce discharges from production and logistics, and use resources effectively	International	Waste	Promote re measures a to the highe standards i country	according est	
			*1: Definition: Dis salable waste. *2: Definition of Z incineration is not waste including re	ero: Landfill am t more than 0.5%			
			Packaging Materials Enable use of returnable racks in more countries Expand use of returnable racks for spare parts				Packaging Materials Consolidated Companies in Japan Reduced amount of
			Region	Item	FY 2	2015	packaging materials used per unit of shipment volume
			Japan Group	Use per unit shipment vol	of 48%	less	by 48% compared to FY200 ■ Overseas operations • Promoting reduction activities in each country
			International		e amount of ped and expan		activities in each country
			Water Usage				Water Usage
			Actively introduce water-saving technologies Conserve water through continual improvement			 Consolidated Companies in Japan Reduced water usage per unit by 35% compared to 	
			Region	Item		5 Target	FY2008
			Japan Group	Water use pe unit yield	FY 200		 Overseas operations Set targets in each country
			International		uctions and n each country		and proceeded to make reductions
			 Reduce usage of paints and paint thinner in painting processes, etc. promote reduction of VOCs through constant improvement 				
	Sales &	Enhance global promotion of effective use of resources	 Develop tools and offer information globally on efficient disassembly methods Promote initiatives within group to expand use of used parts 				Japan: Achieved a 94% recycling rate for automotive shredder residue (ASR) in fiscal 2011
recycling		Promote global compliance with automobile recycling laws	 Japan: Maintain top recycling level, and respond appropriately to revisions to law China & emerging economies: Respond appropriately to regulations of each country 			Overseas: Promoted compliance with end-of-life vehicle (ELV) regulations	

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Frame	Field	Item	Specific Ac	tion Items/Targe	ts, etc.	Fiscal 2013 Achievements
	Development & design	Reduce gas emissions to help improve urban air quality in each country and region	emissions t quality in ea - Japan: Co market tha Long-term and devel comply wi regulation - United St market tha - Europe: F and comp regulation - China: Pr EURO5 le - In genera	omote introduction	Researched technologies for reducing exhaust emissions and developed component technologies for future engines in preparation for the next period of stricter exhaust regulations in Japan, effective from 2016	
		Expand and enhance management of chemicals contained in products	chemicals i - Thorough chemical products - Develop t substance	ly manage multip substances conta echnologies to su es with lower ental impact, and	Enhanced information management of chemical substances contained in vehicles and complied with substance regulations at an early stage	
Environmental Conservation & Creation of	Production	Reduce substances that impact the environment in production activities	promote reconstant im Body Paintin	•	Body painting	
Society Coexisting in Harmony with Nature			Region	Item	FY 2015 Target	 Hino Motors, Inc. Achieved 22 grams of VOCs per square meter of painted
mar Natare			Hino	VOC Emissions per surface area painted	Less than FY 2012	surface area Overseas Operations Currently compiling results
			International	Develop initiatives reduce the amout VOC output accorthe highest stand- each country	nt of ding to	
			Other Paintin	gs	Other Painting-related Initiatives	
				Activities to reduce emissions	VOC	Carrying out activities to reduce emissions of VOCs
	Collaboration with society	Commitment to biodiversity Promote contributions to society that help create society coexisting in harmony with nature	ecosystems region • Raise empl protecting e encourage (Promote a	deration to local is in each country a oyees' awareness ecosystems, and volunteering ctivities based on ederation Declara ()	Implemented initiatives to enhance ecosystems surrounding company sites in each country and region where the Group operates Conducted mangrove tree planting in Oume Held cleanups and weeded fields using goats in Hidaka and Koga Cleanup at the coast in Indonesia	

Frame	Field	Item	Specific Action Items/Targets, etc.	Fiscal 2013 Achievements
		Strengthen and promote group environmental management	Activities to ensure top level of environmental performance in each country and region Comply with environmental laws in each country and region, and enhance activities to prevent environmental risk Introduce area management organizations at production sites outside Japan, and promote rational initiatives Improve level of environmental management through mutual audits by each company at production sites in Japan	Compiling reports for regular publication on environmental performance and improvement initiatives at affiliated companies Made progress in eco-factory initiatives at affiliated companies in and outside Japan Held a Global Environmental Council at headquarters for factories of six subsidiaries outside Japan Held onsite interactive trainings and seminars and group inspection conferences for factories in Japan to provide opportunities for factory workers to mutually improve their capabilities by teaching each other
Environmental Management	Management	Promote environmental activities in collaboration with business partners	Suppliers: Compliance with laws by suppliers, and enhance management of substances that impact the environment contained in parts, raw materials, secondary materials, production equipment, etc. Request for environmental performance activities Sales in Japan: Promote environmental activities by sales companies via each Environmental Management System. Sales outside Japan: Act continually to raise awareness of the environment	■ Suppliers • Began improving and employing in-house chemical management systems to account for stricter global chemical substance regulations ■ Consolidated subsidiaries in Japan • Implemented environmental improvement activities at 221 business sites across Japan to facilitate improvements and upgrades. Certified 216 dealers as Eco-Management Dealers (three dealers were added compared to the previous year) ■ Overseas Sales Operations • Shared environment-related data monthly with overseas sales offices • Held events to promote environmental awareness during World EnvironmentMonth in June
		Promote global CO ₂ management	Plan and promote CO ₂ management in all business activities	Carried out activities according to reduction scenarios at all business sites in Japan and overseas, and made improvements on a total unit output basis
		Promote environmental management ECO-VAS in product development	Ensure management of environmental targets during development using vehicle environmental assessment system (ECO-VAS)	Promoted life-cycle assessments according to vehicle types
		Promote "sustainable-plant" activities	Plant designs in harmony with nature. ⇒ Actively introduce low CO ₂ production technologies, and promote continual improvement, exploit renewable energy, and forest creation in and around plants.	Increased bus models subject to life cycle assessment
			Systematic environmental education that raises employees' awareness of the environment Continually survey employees' environmental awareness, and raise awareness in accordance with results Roll out group activities for	Implemented online environmental education, carried out graded training programs, and provided education and tests on ISO internal environmental audits Designed graded training

Enhance and promote environmental education	Environment Month in partnership with Toyota Group	courses Conducted an environmental awareness survey Distribution of president message to employee and affiliated companies. Held environmental exhibitions and presented various awards Implemented an in-house eco-point system and presented related awards
Actively disclose environmental information and enhance communication	 Enhance provision of information on product environmental technologies in each country and region (e.g. exhibiting at expos) Continually publish CSR reports and other documents in each country and region, and publish at more sites Enhance environmental communication in each country and region 	Exhibited environmental technologies for electric commercial vehicles and other vehicles at the Tokyo Motor Show, Tokyo Truck Show, and Automotive Engineering Exposition. Received the 11th Ministry of Economy, Trade and Industry Minister's Prize by the Japan Society for the Promotion of Machine Industry for a NOx and PM post-processing system designed for small-and medium-sized diesel vehicles and requiring no carbamide Issued CSR reports at four consolidated subsidiaries in Japan and overseas Carried out interactive events with community residents at consolidated subsidiaries in Japan and around the world