Financial Results for FY 2020
(Fiscal Year Ended March 31, 2020)

May 11, 2020

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Representative Director,
President and CEO
Hino Motors, Ltd.
This material contains forward-looking statements regarding the performance, goals, plans, and strategies of Hino Motors (including its consolidated subsidiaries). These forward looking statements are based on determinations and assumptions that have been derived from information currently available, and may differ considerably from real performance figures and future operations at Hino Motors due to uncertainties inherent in such determinations and assumptions, and other variables including changes in future corporate operations as well as shifts in internal and external conditions.
01. Results in FY 2020

02. Measures against the COVID-19

03. Outlook and policy for FY 2021

04. Regarding the progress of Challenge 2025
### Situations of sales volume and profit/loss

#### Situation of sales volume

<table>
<thead>
<tr>
<th></th>
<th>Results in FY 2020</th>
<th>Results in FY 2019</th>
<th>Change</th>
<th>Ratio to the figure in the previous year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Overseas</td>
<td>113,496</td>
<td>131,647</td>
<td>-18,151</td>
<td>-13.8%</td>
</tr>
<tr>
<td>Japan</td>
<td>66,806</td>
<td>71,507</td>
<td>-4,701</td>
<td>-6.6%</td>
</tr>
<tr>
<td>Global</td>
<td>180,302</td>
<td>203,154</td>
<td>-22,852</td>
<td>-11.2%</td>
</tr>
<tr>
<td>TOYOTA vehicles</td>
<td>139,323</td>
<td>152,670</td>
<td>-13,347</td>
<td>-8.7%</td>
</tr>
</tbody>
</table>

#### Situation of sales and profit/loss, etc.

<table>
<thead>
<tr>
<th></th>
<th>Results in FY 2020</th>
<th>Results in FY 2019</th>
<th>Change</th>
<th>Ratio to the figure in the previous year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sales</td>
<td>1,815.6</td>
<td>1,981.3</td>
<td>-165.7</td>
<td>-8.4%</td>
</tr>
<tr>
<td>Operating income</td>
<td>54.9</td>
<td>86.7</td>
<td>-31.8</td>
<td>-36.7%</td>
</tr>
<tr>
<td>Net income attributable to owners of parent</td>
<td>31.5</td>
<td>54.9</td>
<td>-23.4</td>
<td>-42.7%</td>
</tr>
<tr>
<td>Dividend per share</td>
<td>20 yen</td>
<td>29 yen</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Payout ratio</td>
<td>36.5%</td>
<td>30.3%</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
01. Results in FY 2020

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In order to protect our employees and their families and contribute to the maintenance of logistics and transportation with utmost effort, we will implement thoroughgoing measures for “not contacting the virus” and “preventing infection.”

**HQ**
- Basically, remote working (about 6,000 remote workers)

**Factory**
- To take infection-control measures more thoroughly
- To promote remote working and off-peak commuting, if possible

**Group**
- In Japan: To maintain ordinary operation while taking thoroughgoing infection-control measures
- Overseas: To follow the instructions from each national government, while giving top priority to employees and their families
## Support for healthcare professionals

### Face mask
In-house production (100,000 masks per day, start of production in June)
Donation to nearby municipalities and medical institutions (About 54,000 masks)

### Donation of rain ponchos to nearby medical institutions
(1,000 ponchos)

### Production of face shields
*Start of donation to nearby medical institutions

### Sterilization of the driver’s seat of each customer
(Thailand)

### Trial production of protective shields for the driver's seat for buses for transporting patients
01. Results in FY 2020

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Market conditions

【Japan】
The COVID-19 has already started affecting our markets. In the truck market, sales declined in 2Q, and will be sluggish throughout this fiscal year. In the bus market, the performance of mainly sightseeing buses will be stagnant throughout this fiscal year.

【Overseas】
We assume a significant downturn in major markets in the first half, and the market will remain sluggish in the second half.

Target for FY 2021: global sales volume: 150,000 vehicles

*Sales volume in FY2020: 180,302 vehicles
Earning prospects

Sales  1,500 billion yen

Operating income  10.0 billion yen
Policies

- To maintain employment
- To respond to demand and supply, reduce fixed costs, and reconsider investments
- To shift to a business structure that can tolerate fluctuations

To keep supporting customers engaging in logistics and transportation amid the current crisis and in the future
Activities in FY 2021

To cope with the recent drop in sales while looking ahead to the market after the end of the pandemic

【Response to demand & supply】
• Forward-looking, global production adjustment, inventory minimization, and operation loss reduction
  • To grasp demand and supply necessary products swiftly without fail
  • To swiftly take measures, while closely cooperating with TOYOTA Group, overseas enterprises, suppliers, etc.

【Curtailment of fixed costs and investments】
• To reduce expenses considerably from the previous year
• To select problems and reconsider investments from scratch
## Activities in FY 2021

### Acceleration of shift to a business structure that can tolerate fluctuations

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>【Enhancement of comprehensive support】</strong></td>
<td>Improvement and evolution of one-to-one support, through data-based streamlining and the improvement in added value to keep supporting customers’ operations</td>
</tr>
</tbody>
</table>
| **【Optimal global procurement】**                                         | Acceleration based on alliances
Full-scale operation of the procurement JV with Traton and cementing of cooperation with Ashok in India |
| **【Reform of personnel systems】**                                        | Adoption of the executive-officer system and Further streamlining of the decision-making process |
| **【Promotion of DX and reform of ways of working】**                      | Maximization of efficiency and ES
Curtailment of fixed costs |
| **【Cost reduction efforts】**                                             | To improve profit per vehicle
( design, procurement, factories, logistics) |
01. Results in FY 2020

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04. Regarding the progress of Challenge 2025
Challenge 2025 is progressing steadily amid this severe situation.

Challenges that we need to solve

<table>
<thead>
<tr>
<th>Safety</th>
<th>Serious traffic accident</th>
</tr>
</thead>
<tbody>
<tr>
<td>Environment</td>
<td>CO2 emissions</td>
</tr>
<tr>
<td>Efficiency</td>
<td>Sustainable growth for our customers’ business</td>
</tr>
<tr>
<td></td>
<td>Crisis in logistics, such as driver shortages</td>
</tr>
</tbody>
</table>

Provide value to our customers and the world

① Zero traffic accidents casualties
② Major reductions in CO2 emissions
③ Support the growth of our customers’ business
④ Enhanced efficiency in transporting goods and logistics

Three Directions to achieve “Trucks and buses that do more.”

Best-fit products incorporating safety and environmental technologies

Total support customized for each vehicles

New Activity areas
Activities in FY 2020

To help solve customers’ and social issues with “three directions”

**April 2019**
- Hino PROFIA Hybrid
- Hino Blue Ribbon Hybrid articulated bus
- Automatic detection EDSS

**September**
- Start of construction of Manufacturing Center in Thailand
- West Virginia Factory in the U.S.
- Automatic detection EDSS

**March 2020**
- Collaboration with Toyota for large-sized FC trucks
- Cooperation with Traton
- Cooperation with BYD
- Cumulative number of vehicles produced in Indonesia: 500,000

**New Activity areas**
- Further investment in Monet
- Agreement with Komatsu City
- Alliance with Hacobu

**New Activity areas**
- Hino Global Parts Center
- Start of operation of Mobilots
- New foothold for comprehensive support in the Philippines
- New foothold in Saudi Arabia

**New Activity areas**
- New office in Panama
- Integration of distributors in the Tokyo Metropolitan Area
- Start of business of NEXT Logistics Japan
- Investment in Trancom
Best-fit products incorporating safety and environmental technologies

Safety
Automatic detection EDSS: Highly evaluated by users who emphasize safety

Environment
Hino Profia Hybrid: Its mileage, driving comfort, and quietness are highly evaluated.
In some cases, mileage improved 20%.
Articulated bus of Hino Blue Ribbon Hybrid: Received many inquiries, for solving the shortage of manpower

- The development of a system for supplying optimal products timely progressed as planned (Thailand and the U.S.)
Activities in FY 2020

Total support customized for each vehicles

- Steady progress for actualizing one-to-one support
  - Start of operation of Mobilots: Provision of vehicles and services suited for each customer’s way of use
  - HINO CONNECT: Highly evaluated by customers, because it contributes to anxiety-free, safe operation

- Improvement and renewal of footholds inside and outside Japan, and structural reform

- Evolution and enhancement of comprehensive support in each area
Activities in FY 2020

New Activity Areas

- We have taken strategic measures for future transportation of goods and people.

### Transportation of goods

- **N L J**
  - To cope with various issues that become apparent through actual operation and establish a scheme

- **Hacobu**
  - To plan new services for logistics operators

### Transportation of people

- **MONET**
  - Cooperation with each OEM

- **Komatsu City**
  - Planning of regional vitalization through the increase of traffic of people

- **Mitoyo City**
  - Confirmation of certain effects in the demonstration in FY 2020

Start of operation of NEXT Logistics Japan

Komatsu city, Ishikawa Prefecture

Mitoyo city, Kagawa Prefecture

(Hacobu)
Collaboration in electrification

TOYOTA Group

To fulfill the role as a manufacturer specializing in commercial vehicles for actualizing a low-carbon/hydrogen society

Planning of electrification platforms and electric components for trucks and buses

Conclusion of strategic partnership contracts mainly for commercial EV development
Cooperation in sales and peripheral businesses

To develop and supply optimal products efficiently and swiftly based on alliances
Collaboration in electrification

Collaborative development of heavy-duty fuel-cell trucks
- Fusion of technologies of Hino and Toyota
- Achievement of environmental performance and practicality at high levels

Planning of electrification platforms and electric components
- Platform will be applied to a wide array of vehicles, including light-duty and heavy-duty trucks.
- Hino adopted them first for the development of light-duty trucks, at which Hino is good.

Strategic alliance mainly for collaboration in commercial EV development
- We aim to embody a commercial EV that is really valuable for customers.
- We will accelerate the development of each EV and release optimal products timely.