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# The HINO Sustainability Policy, aimed at achieving a sustainable society

**HINO Sustainability Policy** 

• The HINO Credo states that "We make a better world and future by helping people and goods get where they need to go." as our Corporate Mission. Hino Group is determined to contribute to the realization of a sustainable society through solving issues and challenges in relation with flows of people and goods. To achieve the above, we, all employees of Hino Group, will act with integrity in accordance with the spirit of this "HINO Sustainability Policy."

In April 2022, the Hino Group revised and reorganized its corporate philosophy as the HINO Way, and prompted by social demands and changes in the business environment around the Group, transformed our previous CSR Charter into the HINO Sustainability Policy. This policy is a declaration of the contributions that Hino will make toward the achievement of a sustainable society.

Hino will adopt a perspective that takes the sustainability of society into account in its management, and seek to solve social problems through its businesses. Where appropriate, the Management Committee, which is chaired by the President and Member of the Board of Directors, reports and makes decisions on planning and promoting various initiatives and on sharing issues related to sustainability.

#### Items in the HINO Sustainability Policy

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### **Basis for corporate activities**

# Compliance

**HINO Sustainability Policy** 

• We comply with laws and regulations, as well as their spirit, social norms and company rules, and carry out our corporate activities in a fair manner.

The Hino Group regards compliance, which is the basis for its corporate activities, to comprise both acting in an ethical and appropriate manner in conformance with the expectations of society, as well as complying with laws and regulations. The Hino Group has implemented a range of measures under its Compliance Promotion System and is working to enforce and strengthen such measures.

Results in FY2022

Number of internal reports 314 cases

#### **Compliance promotion system**

The Compliance Committee, which consists of directors, auditors and advisors (external attorneys), has been established with the President & CEO, as its chairperson to deliberate on policies and issues related to compliance, and each unit/function and entity implement compliance measures based on the policies.

#### Compliance promotion system



#### Compliance awareness activities for employees

To foster an awareness of compliance-related issues in each and every employee, we conduct regular compliance training, and have established the HINO Code of Conduct, which provides clearly-defined standards of employee action with the aim of promoting "working in the right way" in our work practices.

Moreover, the Compliance Guidebook, which illustrates possible problems that could arise in everyday work and sets forth responses to such problems, as well as the Compliance Newsletters, both of which are intended to improve awareness of compliance-related issues, have been made available instantaneous perusal via the Company's intranet in order to ensure that all employees in the Company are fully aware of the importance of these matters. We conducted surveys to check the level of awareness of compliance issues among employees and are Implementing the results of such surveys in the form of improvements in our work environments and

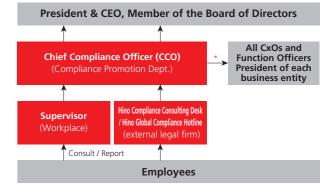
measures to strengthen compliance. Going forward, we will continue to work to establish an organization which ensures compliance with the necessary laws, regulation and rules and ensure that our workforce has a high level of awareness of compliance-related issues.

#### Internal reporting

The Hino Group utilizes an internal reporting system that accepts reports regarding the level of legal and other compliance among employees. This system is intended to swiftly and objectively address and resolve issues. Under this system, the Hino Compliance Consulting Desk has been established at external law firms and specialist companies that accept anonymous consultations 24 hours per day, 365 days per year. By using posters and the Company's intranet to make these contact points well known, we have created an environment that makes it easy to engage in consultation.

We protect those who report issues from any repercussions; further, we also investigate facts, and when problems are found, we respond to them in a prompt and fair manner. In FY2022, 314 requests for consultations and reports were received, from various parties, including our Group companies. Going forward, we will continue to strictly enforce compliance by operating these systems in an appropriate manner.

#### Flow of consultations/reports in the internal reporting system, etc.



\* The information is shared with each CxO/functional head and the president of each business entity after giving due consideration to the anonymity of the consultant

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# Safety and quality of our products and services

• We pass on our technology and skills, and keep creation, innovation and kaizen for providing products and services which are safe, high-quality, and useful for the business of our customers.

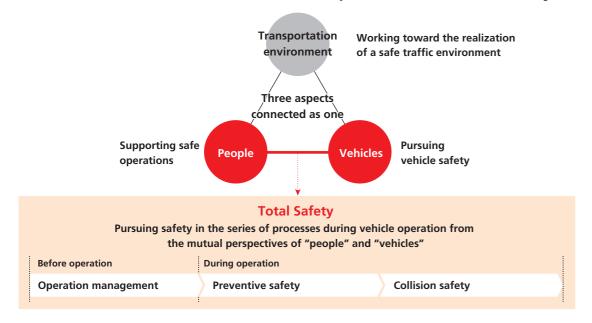
To the Hino Group, safety initiatives are one of the most important issues in corporate management. The Hino Group promotes improving safety performance as an important part of product development and is working to develop and promote the practical use of a range of safe technologies in order to help realize our goal of zero traffic accident casualties. We are also working to strengthen our quality assurance systems and improve product quality to enable us to offer our customers safety and security through our products and services.

#### **Total Safety: Aiming for safe traffic environments**

The Hino Group is advancing initiatives to increase safety in each stage of vehicle operation, including vehicle operation control for safe driving, safety preventive measures to avoid accidents, and safety measures even in the case of a collision. In this way, the Total Safety concept involves pursuing safety across the entire series of processes related to vehicle operation.

Going forward, based on its Total Safety concept, Hino will continue to develop and promote the practical application of new safety technologies, not only for the safety of its customers who directly operate trucks and buses, but also for the safety of all road users.

## Contributions toward achieving "a society with zero traffic accident casualties," which is the ultimate wish of a transportation-oriented society



#### Safety technology and equipment

#### Preventive safety

#### **Reducing driver fatigue**

This system automatically controls the separation between vehicles and suppresses lane departure, helping to reduce the burden on the driver.

#### Lane Keeping Assist (LKA) function

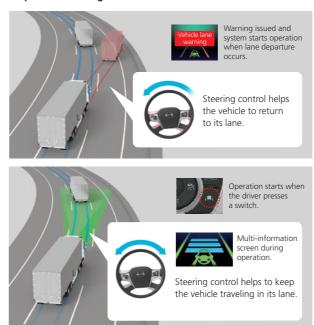
The Lane Keeping Assist (LKA) function limits accidents caused by unsteady driving and lane departure.

#### **Scanning Cruise III**

The millimeter wave radar and imaging-based sensors detect vehicles traveling ahead and automatically maintain appropriate vehicle separation. This reduces the driver's acceleration and braking operation, thereby helping to alleviate fatigue.

Hino's value creation

#### Operational image of LKA



#### Erroneous forward/reverse movement suppression function

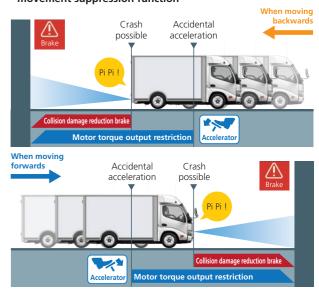
In order to prevent collision accidents caused by drivers stepping on the accelerator by mistake, Hino equips its vehicles with both front and rear sonar sensors.

Beginning with the "HINO DUTRO Z EV" light-duty BEV, Hino is equipping vehicles with the "erroneous forward / reverse movement suppression function," which can detect the glass walls of buildings such as convenience stores.

The pop-ups on multi-screens and an audible warning act in tandem to alert the driver in a situation where the driver accidentally steps on the accelerator. At the same time, the

function simultaneously restricts the motor torque output and automatically applies the brake to help avoid collisions.

#### Operational image of erroneous forward / reverse movement suppression function



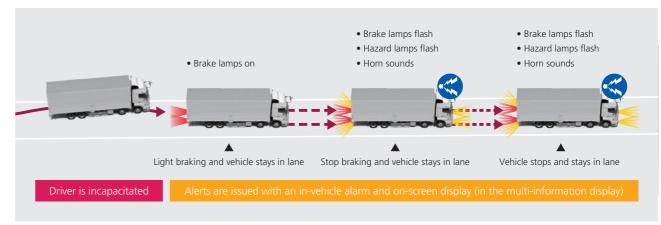
#### **Evolution of the Emergency Driving Stop** System (EDSS)

The EDSS assists the vehicle stopping in situations where the driver suddenly becomes sick and is unable to continue driving. Hino is working to further develop the function of this system and to install such systems in vehicles.

In addition to technologies that monitor the driver's posture and the vehicle behavior, and to automatically detect abnormalities such as sudden changes in the driver's physical condition and then decelerate the vehicle gradually, we added a function to stop the vehicle while keeping it in its lane, and have also installed this system as the standard to be used in vehicles, starting from the "HINO PROFIA," which is a heavy-duty truck released in April 2023.

Going forward, we will continue to develop these systems to help prevent traffic accidents and contribute to the safe and secure operations of our customers.

### Operational image of EDSS



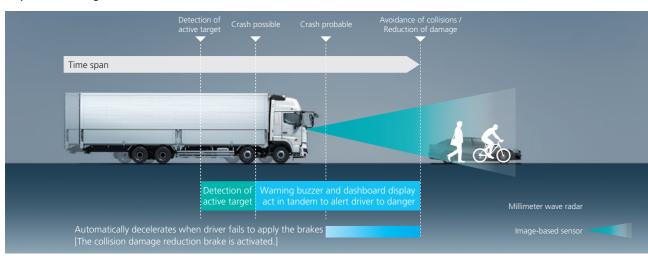
#### Collision safety

#### **Pre-Crash Safety System (PCS)**

The Hino Group is working to improve the function of its PCS\* (pre-crash safety collision avoidance with pedestrians and cyclists (day/night)), to better prevent accidents involving pedestrians.

In addition to technology that reduces vehicle speed at the time of collision to help reduce collision damage, PCS technology makes it possible to detect daytime and night-time pedestrians and cyclists, using millimeter wave radar and image sensors, and helps to reduce the risk of traffic accidents. \* PCS (Pre-Crash Safety) is a registered trademark of Toyota Motor Corporation

#### Operational image of PCS



#### **Promotion system for quality assurance**

The CQO (Chief Quality Officer) plays a central part in promoting the establishment and steady operation of the quality and regulatory compliance assurance systems in the Hino Group in accordance with the quality assurance regulations.

To enhance the control (checking) for development functions, the certification testing/application operations and functions were transferred from development functions to quality functions, and we are in the process of establishing systems that are capable of conducting sound internal control.

#### Initiatives to improve product quality

Prompted by the engine certification issues, the Quality Assurance Division has established new rules for performing audits during development, and is endeavoring to make decision-making on mass production or shipment of products stricter. In order to clarify quality assurance activities in transitioning to mass production, we are in the process of revisions to our quality assurance regulations.

#### **Quality risk management**

At least once a year, Hino conducts an internal audit to strengthen quality assurance based on laws in all relevant countries as well as internal regulations. Further, we are in the process of the implementation of a quality management system (ISO9001) in order to rebuild our systems to be more transparent.

### Enhancing employees' awareness of quality

#### Training of staff members at dealers

At dealers in Japan and overseas, where there are many opportunities to interact directly with customers, we are in the process of the establishment of systems for rapid delivery of components, and the development of environments that allow our personnel to acquire advanced maintenance skills and other skills. We have established service support facilities in Hachioji City (21st Century Center) and Kobe City (Kobe Training Center) in Japan, as well as in the Middle East and Latin America.



Hino Training Center – Middle East

Additionally, we offer the Service Master Course as a program to train the next generation of core human resources, who will play leading roles at our Japanese dealers in the future. In addition to acquiring the advanced maintenance techniques and diagnostic techniques that are required of service engineers, participants learn a broad range of skills, such as knowledge on products, the relevant laws

and regulations, how to deal with customers, and the management of maintenance facilities. After completing the course, the participants take on roles in divisions in charge of after-sales services at each dealer.

Hino's value creation



The Service Master Course

#### Awards system for staff members at dealers

Hino's dealers across Japan regularly hold a service skills competition. Service engineers compete in maintenance skills and store front advisors compete in skills related to customer service, respectively, in order to improve their skills by encouraging them to learn independently, and to incentivize staff members to provide high quality service to customers.

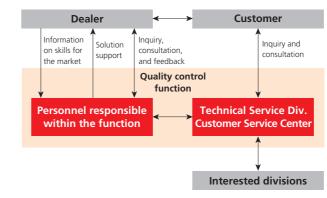


Nationwide dealer service skills competition

#### **Customer service center (Japan)**

"Hino Motors' Customer Service Center" in Japan was established to address a range of customers' concerns and enquiries by telephone. Following the motto, "Speedy and accurate response," the center is committed to improving its quality of service, aiming to further enhance customer satisfaction.

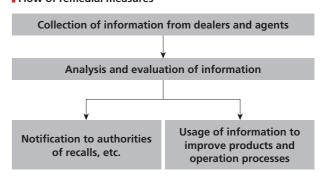
#### Response system for customers In Japan



#### Handling of quality defects and recalls

We prioritize to ensure the safety of customers and society, and have established systems that collect all necessary quality information and take rapid and appropriate action to minimize any inconvenience caused. Additionally, based on analysis and evaluation of quality defects we are revising our products and operational processes, and working to improve quality.

#### Flow of remedial measures



#### Status of handling of defects

	FY2020	FY2021	FY2022
Recalls	12	13	7
Remedial measures	12	1	0
Service campaigns	12	5	2

#### **Future initiatives**

The Hino Group is working to achieve the ultimate goal of "eradicating defects and recalls," aiming to provide safety and reliability to customers and the broader society. We will keep working to improve quality further by constantly striving to prevent defects and recalls and further raising employees' awareness.

# **Environmental management**

**HINO Sustainability Policy** 

• In order to contribute to the realization of a sustainable world that is prosperous and pleasant to live in, we proactively work to minimize environmental impacts resulting from our operations, as well as to develop and provide our customers with environmentally friendly products and services.

The Hino Group has set out its fundamental approach to global environmental conservation in the HINO Global Environment Charter and the HINO Environmental Policy and has defined six challenges to address in its medium-to long-term environmental vision.

#### **HINO Global Environment Charter**

#### **Basic policies**

1. We will promote comprehensive and ongoing global environmental conservation.

We will endeavor to offer superior products to customers in all countries, and continue to contribute to the achievement of greater prosperity of society through our products. In this, we are fully aware of the environmental impact of our products, and pledge ourselves to an earnest commitment to sustainable human and global development through our ongoing efforts, whilst also paying careful attention to preventing pollution wherever we engage in our corporate activities.

2. We will take concrete and definite steps to protect the global environment.

Through the establishment and operation of our Environmental Management System we will maintain continuous efforts to define, assess and review our environmental goals and targets while strictly adhering to all legal and other requirements placed upon us.

#### Action guidelines

1. We will minimize the environmental impact of our vehicles throughout their life cycles, and of all our corporate activities in general

We are determined to offer the public products having top-level environmental performance, and to engage in continuous technical development designed to minimize the environmental impact of our products and their distribution. We will also engage in the establishment and operation of an Environmental Management System embracing all stages in the life cycle of our vehicles.

2. We will develop closer partnerships with our affiliated companies

The cooperation of a great many companies is critical for the effective pursuit of our business activities. We will work closely with vehicle manufacturing partners both in Japan and abroad, and will strive to extend the scope of our environmental protection efforts together with them.

3. We will make greater efforts in the areas of information disclosure, education and awareness-promoting activities.

We will engage in activities designed to disseminate to as many people as possible a correct and proper understanding of what we are trying to achieve. At the same time, we will spare no effort to hone our own environmental sensitivity.

4. As corporate citizens, we will take an active part in community and social activities.

Our contribution to society is not limited to offering superior products. As corporate citizens, and as a corporate entity existing within a local community. we will take an active part in a broad range of community and social activities.

#### HINO Environmental Policy

#### Action guidelines

1. Compliance with laws and regulations

We will provide our products and services by complying with all laws and regulations as well as appropriate voluntary rules and best practices regarding the environment.

2. Prevention of environmental pollution

We will prevent environmental pollution caused by oil and chemical substances, reduce the impact of these pollutants, reduce emissions of air pollutants, and reduce and properly manage hazardous waste and wastewater

3. Creation of a sustainable society

We will promote our "Annual Company-Wide Environmental Activity Policy," which was formulated based on the Environmental Initiative Plan and by backcasting the HINO Environmental Challenges 2050 and the HINO Environmental Milestone 2030.

4. Maintenance of environmental management

We will formulate an environmental conservation promotion plan, review it periodically, and continuously improve it to achieve our goals.

5. Participation of all employees

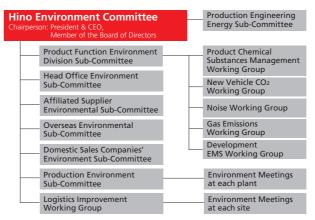
We will develop an environmentally-oriented culture that encourages all employees of Hino to take an interest in the environment

#### **Promotion structure**

Chaired by the President & CEO, the Hino Environment Committee convenes four times annually to evaluate the progress of efforts for the planning and formulation of our medium- to long-term environmental strategy. The progress of our strategy and of initiatives such as the introduction of renewable energy, which have an impact on our operation, are discussed and decided on by the Management Committee and the Board of Directors.

Additionally, seven subcommittees have been established as subordinate organizations of the Hino Environment Committee, and are promoting initiatives aimed at reducing environmental impact throughout our businesses.

#### Overview of promotion structure



Hino's value creation

#### Formulation of Hino's medium- to long-term environmental vision

To help achieve a sustainable global environment, in 2017, the Hino Group formulated its long-term vision, HINO Environmental Challenge 2050, and announced its goal to reduce its environmental impact to zero. Hino is addressing a multitude of global-scale environmental issues, including the worsening global warming crisis, water shortages, resource depletion and the destruction of nature, through the six

challenges enacted for the purpose of being solved by the Hino Group.

Furthermore, in 2021, we formulated the HINO Environmental Milestone 2030 as its mid-term target to be achieved by 2030 and identified the move toward carbon neutrality as one of the most important issues it has to address, and is promoting initiatives to move toward achieving those targets.

HINO Environmental Challenge 2050

HINO Environmental Milestone 2030

#### Overview of medium- to long-term environmental vision



#### Environmental Initiative Plan (Global goals)

HINO Environmental Challenge 2050	Pursuit of a variety of measures from the perspective of customers and society	HINO Environmental Milestone 2030
Life Cycle Zero CO2 Emissions Challenge	Adoption of decarbonized energy	–25% compared to FY2013
New Vehicle Zero CO <sub>2</sub> Emissions Challenge	Development and diffusion of technologies Streamlining of transportation	–40% compared to FY2013
Factory Zero CO <sub>2</sub> Emissions Challenge	Promotion of decarbonization of the production process	–40% compared to FY2013
Challenge of Minimizing and Optimizing Water Usage	Water saving and thoroughgoing management of waste water quality	Quantity: Water saving and recycling with consideration of local water risks  Quality: Thoroughgoing management based on our rigorous criteria, leading to preservation of the water environment
Challenge of Achieving Zero Waste	Promotion of resource recycling	–30% compared to FY2018
Challenge of Minimizing the Impact on Biodiversity	Conservation activities that suit the environment of each region	Realization of factories that can coexist with nature
the impact on bloatersity	- Commonwell of each region	

# Message

## Working to enhance and strengthen efforts toward achieving carbon neutrality.

At the Hino Group, we view solving environmental problems, such as climate change, as one of the most important issues for management to address, and are working to reduce our environmental impact to zero based on our medium- to long-term environmental vision. In addition to the adoption of electric vehicles, our initiatives toward carbon neutrality include the use of non-fossil certificated electricity at our factories in Japan, so that we are effectively 100% powered by renewable energy. To zero our environmental impact and achieve carbon neutrality, we must give the highest priority to legal compliance and move forward with activities in cooperation with our business partners. We will work to enhance and strengthen environmental promotion activities such as efforts to coexist with nature, while considering the adoption of more electric vehicles and endeavoring to reduce CO2, waste, and water consumption.



Motoshi Umeoka Operating Officer, Safety Health & Environment

#### 2025 Environmental Initiative Plan

The Hino Group has formulated its "2025 Environmental Initiative Plan" a 5-year action plan, which it is moving forward with. Based on the target of zero environmental impact raised in the "HINO Environmental Milestone 2030" and the "HINO Environmental Challenge 2050," both of which are its medium- to long-term environmental vision, as well as the progress result of the 2020 Environmental Initiative Plan, this plan comprises three pillars: "Six Environmental Challenges," "Compliance with laws and regulations," and "Management."

#### Progress with the 5-year plan

	2025 Environmental Initiat	ives Plan (contents and goals, etc., of the Plan)	FY2022 Initiatives
	Life Cycle Zero CO <sub>2</sub> Emissions Challenge	Target: Reduce 12% (per unit transportation volume*) compared to FY2013  * CO2 emissions during transport per kilometer for a 1-ton load or per kilometer for 1 person  • Reduce CO2 emissions in all processes: manufacturing, transport, use, and disposal (collaborate with each country and industry)	<ul> <li>Conducted an examination regarding calculation methods and scope of lifecycle CO<sub>2</sub> with each of the companies of the Japar Automobile Manufacturers Association, Inc.</li> <li>Visualized the volume of the CO<sub>2</sub> emissions of our business partners, and provided support by cross-group deploying reduction case studies of CO<sub>2</sub> emissions</li> <li>Implemented total volume control in the logistics chain and at dealers, and promoted activities to reduce emissions</li> </ul>
ges	New Vehicle Zero CO2 Emissions Challenge	Target: Reduce 15% (per unit transportation volume) compared to FY2013  • Develop and deploy electric vehicles  • Improve diesel consumption  • Initiatives for improved transportation efficiency	Brought electric vehicles "HINO DUTRO Z EV" to market     Revised achievements and reevaluated future prospects in light of the engine certification issues regarding diesel vehicle:     Developed vehicle types that offer improved transport efficiency (compatible with new-regulation full trailers)
six Environmentai Cnailenges	Factory Zero CO <sub>2</sub> Emissions Challenge	Target: Reduce 30% (total global emissions) compared to FY2013 • Introduce innovative technologies • Promote daily improvements • Introduce renewable energy	Factory CO2 emissions: Reduced 50% (total global emissions) compared to FY2013 • Expanded the "Six rules for saving energy," which improve energy saving to Group companies in Japan and overseas, and promoted activities such as making daily improvements • Introduced non-fossil certificates (Hino plants in Japan)
SIX ENVIROR	Challenge of Minimizing and Optimizing Water Usage	Target: Implement initiatives for efficiently reducing water usage (all plants worldwide)  • Use small amounts of water  • Return purified water to nature	Optimized flushing shower intervals and implemented reuse of pure water for pre-painting processing     Conducted risk assessment based on stricter standards than those required by the laws and regulations of each country
	Challenge of Achieving Zero Waste	Target: Reduce 12% (total global emissions) compared to FY2018  Reduce to reach zero waste  Use resources from discarded vehicles in newly manufactured vehicles (car to car)  Reduce packaging materials	Waste emissions: Reduced 40% (total global emissions) compared to FY2018  Partially charged for waste sand discharged from the foundry process and implemented daily improvements  Reduction rate for packaging materials per unit of production Reduced 21% compared to FY2018
	Challenge of Minimizing the Impact on Biodiversity	Target: Establish 2 model plants that coexist in harmony with nature • Create plants that conserve greenery and water, and coexist in harmony with nature	Implemented ecosystem surveys, afforestation activities (Koga), biotope creation, and tree planting (Hino Motors Manufacturing (Thailand) Ltd.)     Created a roadmap for plants to coexist in harmony with nature (Hamura and Nitta Plants)
_	Take measures to prevent air pollution in products and production		Reexamined laws and regulations in view of the engine certification issues, and strengthened a development management system Reduction rate per unit of VOC: Reduced 16% compared to FY2018
Water quality / Soil quality  Noise/Vibrations  Waste materials		Manage wastewater and prevent underground seepage in the course of production     Prevent the spread of pollution during land transactions and modifications	Complied with legal standards, and conducted evaluations for applicable cases     Conducted soil surveys and implemented decontamination measures at the Hino Plant
	Noise/Vibrations	Reduce noise and vibrations in products and production	<ul> <li>Completed compliance with the next phase of noise regulations (UN-R51-03, Phase 2) (Products)</li> <li>Complied with legal standards at plant site boundaries (production)</li> </ul>
	Waste materials	Properly manage waste materials	<ul> <li>Concluded contracts regarding new waste materials and managed such materials properly</li> </ul>
Compilarice	Chemical substances	Manage chemical substances and reduce hazardous substances in products and production	Implemented management of environmentally harmful materials using International Material Data System (IMDS) from a global perspective (products)     Implemented thorough management of prohibited substances in new subsidiary materials
	Accident prevention	Prevent environmental accidents (goal of zero violations and complaints, defects and reports)	<ul> <li>Occurrence of one violation and five defects in the consolidated subsidiaries in the Hino Group</li> <li>Implemented cross-group investigations and general inspections to prevent similar incidents from occurring</li> </ul>
lan	agement	Create environmentally responsible human resources (communicate environmental management and conduct in-house education)	<ul> <li>Implemented environmental education and a range of initiatives during Environment Month, and performed in-house ISO14001 audits</li> <li>Held basic seminars for internal auditors, Step-up seminars, and advanced seminars: 82 participants attended</li> <li>Held environmental study meetings (held in June): 86 participants attended</li> </ul>

#### Initiatives toward achieving carbon neutrality

Hino's value creation

#### Reduce CO<sub>2</sub> emissions in all processes: manufacturing, transport, use, and disposal

Regarding the initiatives toward achieving carbon neutrality, in order to thoroughly reduce CO2 emissions in all lifecycles, manufacturing, transport, use, and disposal, Hino has promoted such initiatives by setting three challenges (Life Cycle CO<sub>2</sub>, New Vehicle CO<sub>2</sub>, and Factory CO<sub>2</sub>).

For commercial vehicles, CO<sub>2</sub> emissions while driving account for 90% of lifecycle CO2 emissions, and thus reduction of carbon emissions from diesel oil use is required. In conjunction with reducing diesel oil use through the approaches of "fuel efficiency improvement," "usage of electric vehicles," "transition to low-carbon fuel," and "overall optimization of logistics," we are working to achieve carbon neutrality through both "carbon neutrality for internal combustion engine (ICE) vehicles" and "the continued promotion of electric vehicles."

#### P. 23 "Ideal State" of Hino

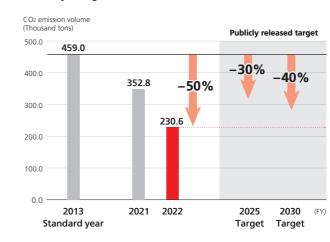
In addition, although Hino has been promoting activities to reduce CO<sub>2</sub> emissions, mainly from plants and logistics, we have expanded the scope of our CO<sub>2</sub> management to include non-production related areas, such as dealers and offices since August 2022. Going forward, we will endeavor to reduce CO<sub>2</sub> emissions in each area of production, non-production, and logistics.

#### Initiatives to take on the factory zero CO<sub>2</sub> emissions challenge

The Hino Group is intensifying CO<sub>2</sub> reduction activities through the three approaches: introduction of innovative technologies, promotion of daily improvements, and introduction of renewable energy.

In FY2022, we were able to reduce the global CO2 emissions from our plants by 50% compared to FY2013. In addition, we made a total of 37 investments at our four plants in Japan, and reduced CO<sub>2</sub> emissions by 3,235 tons (approximate).

#### Factory CO<sub>2</sub> global emissions



#### Introduction of innovative technologies

We reduced energy consumption for painting equipment by using dry/airless operation, and introduced airless painting, achieving ultra-high levels of paint adhesion.

#### **Promotion of daily improvements**

We thoroughly eradicated waste and irregularity latent in each process and engaged in energy-saving activities throughout our business activities.

#### Concrete examples

- Visualized leaking areas in air pipes using ultrasonic
- Reduced machining times by changing tools
- Inspected areas of heat radiation loss from steam pipes by using thermography, and implemented heat conservation measures

#### Introduction of renewable energy

#### —Achieving 100% conversion from purchased electricity to renewable energy in Hino's plants in Japan-

Our policy on the introduction of renewable energy is to install power generating equipment within our plants that makes the most of the characteristics of each region and to procure electricity that includes renewable energy sources.

We have installed in-house solar power generating equipment at the Koga and Nitta Plants, at Hino Motors Manufacturing (Thailand) Ltd., and at Hino Motors Manufacturing Colombia, S.A.S., at each of which electricity generated by the equipment is used for production activities, lighting inside offices, and outside lights and the like on the premises. In FY2022, there was a total reduction of 512 tons of CO<sub>2</sub> equivalent at the Koga and Nitta Plants as a result of installation of solar panels.

Hino is also moving to reduce CO<sub>2</sub> through the introduction of a PPA (Power Purchase Agreement) model business. We are implementing PPA at Hino Motors Manufacturing (Thailand) Ltd. (2023), Takebe Tekkosho Co., Ltd. (2022), and at the Suminoe Branch and Hokusetsu Branch (2023) of Osaka Hino Motors, Ltd., a Japan-based dealer for Hino.

Additionally, Hino affiliates Meiyu Kiko Co., Ltd. (2019), Hino Motors Philippines Corporation (2021), and the Azuma Plant of Fukushima Steel Works Co., Ltd. (2023), operate by 100% of renewable energy derived from hydroelectric power generation.

Since 2022, all Hino plants in Japan have used non-fossil certificates with virtually all power purchased being 100% renewable energy. Procurement of non-fossil certificates has allowed Hino to reduce CO2 emissions by 90,727 tons.

#### Initiatives to minimize and optimize water usage

In order to make effective use of precious water resources, the Hino Group is endeavoring to reduce water usage and to enforce the management and purification of wastewater when returning it to nature from each office.

# Contents

#### **Basis for corporate activities**

#### Use small amounts of water

The Hino Group conducts water risk assessments every year. The Group focuses on activities to reduce water intake at locations that have a high impact on our businesses, while taking the local water environment into consideration. Particularly, there is the painting process where a large amount of water is used in vehicle assembly plants, compared to unit plants, and are therefore thoroughly engaged in activities to reduce water intake.

#### **Return purified water to nature**

We manage water quality to a stricter level than that required by emissions standards (our water quality is within the range of 10% to 80%, which fulfills the legal standards) and conduct risk assessments at the river watershed level. Additionally, we regularly have external organizations perform measurements, and engage in strict control of wastewater.

# Initiatives to take on the challenge of achieving zero waste

We are endeavoring to reduce waste generated from production processes by reducing volume used, which is achieved through improvement activities and by applying the three Rs (Reduce, Reuse, and Recycle). Hino strives to promote eco-friendly manufacturing as early as the development stage by considering easy-to-disassemble vehicle designs or by adopting recyclable materials and thereby is endeavoring to contribute to the development of a recycling society and foster the effective utilization of resources.

#### **Activities to reduce waste materials**

We engaged in activities using workplace patrols and the perspective of 3Rs to reduce waste in a total of 79 parameters over a four-year period from FY2019 to FY2022. Reducing the amount of substances such as paint and cutting fluid has also led to cost reduction activities. Going forward, we will focus on activities such as daily improvements, including material recycling within the Company.

#### Outline of initiatives aimed at reducing waste

Reduce	Reuse	Recycle
Revision of processes / Reduction of the amount of materials used Dehydration/separation of water content Reduction of the amount of residue in containers (paint, etc.) Returnability of packing materials	Cleaning and reuse of spent tools     Revision of frequency of replacement of cutting fluid, etc.	Installation of recycling facilities     Sale to recycling vendors     Return of used components to suppliers

#### **Environmental activities at the recycling stage**

To comply with the Automobile Recycling Act (Act on Recycling, etc. of End-of-Life Vehicles), Hino has implemented a process of recovery, processing, and recycling of the three materials designated by the law from scrap vehicles, namely automobile shredder residue (ASR), airbags, and chlorofluorocarbons (CFCs), with the help of associated businesses.

Achievements for recycling under the Automobile Recycling Act
(Japanese)

# Compliance with the act on promotion of resource circulation for plastics

Hino generated 1,884 tons of waste plastic in FY2022, of which 80% was disposed of by incineration. In order to thoroughly implement initiatives to reduce waste generation and promote recycling, we will conduct environmental training and instruction to group businesses going forward, working to reduce volumes and thus lower the frequency of collection and transport.

Additionally, we will inspect the content of waste plastic and review what we can recycle and our rules for waste separation, leading to enhancement of our improvement activities.

#### Future initiatives

Recycling of waste plastics	Reduction of waste generation	Expansion of the Hino Group
Identification of route of waste plastic generation     Analysis of main factors regarding waste plastic generation and examination of countermeasures     Revision of separation rules     Pioneering recycling businesses	Rationalization of parts using plastic     Use of recycled plastic	Environmental training     Thorough     implementation and     management of     initiatives in group     businesses

# Initiatives to take on the challenge of minimizing impact on biodiversity

Hino has endorsed the Japan Business Federation's "Declaration on Biodiversity," and in 2015, formulated the "Hino Motors Biodiversity Guidelines (Guidelines for Initiatives)" and is promoting initiatives that take biodiversity into consideration.

As part of our initiatives to create plants that coexist in harmony with nature, from 2021, we began activities in respect of the two pillars, "conserve biodiversity" and "provide learning opportunities," as appropriate to the characteristics of each region. We are cooperating with local experts and university specialists in surveying ecosystems and are endeavoring to conserve these ecosystems based on their opinions.

#### **Initiatives at the Koga Plant**

The Koga Plant has been engaged in an ecosystem survey under the supervision of the Ibaraki Prefectural Environmental Management Association. Employees are also engaged in afforestation activities, with a total of 184 people gathering in February 2023 to plant 830 trees in a two-day period. A total of 7,300 trees have been planted to date.

In July 2023, a light-trap observation event was held on the site of Koga Plant as an environmental educational class, with approximately 50 students from elementary schools within the city participating. They caught rhinoceros beetles and stag beetles in sawtooth oaks, and together with experts and employees, observed a variety of insects that were attracted to special lights. Going forward, we will continue to promote environmental improvements to make our plants places that attract living creatures.







Light-trap observation event (July 2023)

#### **Initiatives at Hino Motors Manufacturing Thailand**

We are working to establish a biotope and build an environmental learning center at the Eco Forest Center located in the new plant of Hino Motors Manufacturing Thailand. A survey of a 5 km radius found 120 animal species and 207 plant species. Tree planting activities started in August 2021 and saw 4,012 trees planted by March 2023. Going forward we will work to maintain biodiversity and promote environmental study.



Tree planting



Hino Eco Forest biotope area



Eco building



Hino Eco Forest Park afforestation member

#### Promoting environmental management

In the Hino Group we are working to strengthen our environmental management systems (EMS) in line with the "Three Reforms," in order to prevent recurrence of misconduct that was disclosed in October 2022, giving the highest priority to compliance with environmental laws and regulations. We have set the goal of having all employees gain thorough knowledge of environmental laws and regulations and management, and of making improvements to their behavior (the capability of judgment, an environment in which people heed each other, the ability to teach each other, etc.), beginning by giving more power to the ISO internal auditors at each plant.

Additionally, we are moving ahead with the ISO14001 acquisition at each office in the Hino Group.

P. 33 The "Three Reforms"

#### Priority items for improvement

- Holding environmental seminars conducted by outside instructors to improve the ability of auditors to identify problems during internal ISO audits and strengthen knowledge of environmental laws and regulations
- Promoting cross-group use of case studies of internal accidents as a measure to prevent environmental accidents and other risks
- Ensuring that legal requirements, including information on revisions to the law, are disseminated and addressed, and that the standards are complied with

#### **Compliance with laws and regulations**

Hino provides notifications and reports to the respective governments in accordance with environmental laws and regulations and conducts regular environmental measurements and monitoring.

In FY2022, there were six environmentally related problems, such as liquid leaks and incidents where BOD (biochemical oxygen demand) standard values were exceeded in plant wastewater. All of these were dealt with appropriately based on guidance from the respective governments. To prevent other similar events from occurring, we conducted group-wide inspections and preventative investigations.

Туре		Location	Content
Violation	Water quality	Japan	Plant wastewater exceeded BOD standard values for wastewater
Abnormality*	Water quality	Japan	Leaks on site caused by gasket deterioration in LLC pumps
		Japan	Leaks on site associated with overflow of waste paint from the duckboard cleaning process
		Overseas	Paint used by contractors spilled into rainwater gutters on site
		Overseas	Waste paint spilled into rainwater gutters on site due to erroneous handling of switching valves
	Fluorocarbon	Japan	Fluorocarbon leak on site due to pipe breakage during the repair of an outdoor air conditioning unit

<sup>\*</sup> Abnormality: For leakages, those that remained on site

#### Initiatives for chemical substances

With regard to the raw materials used in our products and the secondary materials and packaging materials used in our production processes, we manage chemical substances in an appropriate manner, and are working to reduce the amount of environmentally harmful materials.

#### Measures to prevent air pollution

We are working to reduce emissions of environmentally harmful substances such as NOx, SOx, and VOC in our production activities, complying with the legal standards, and managing them appropriately.

#### **Environmental education**

We promote environmental education and awareness activities in order to raise the environmental consciousness of employees. In conjunction with Environment Month, which was in June 2022, we held study meetings by the operating officer of Environmental Promotion with the theme "Global Environment Mechanisms and Functioning." Going forward, we will continue to implement systematic environmental education on a broader scale, working to improve environmental awareness in an ongoing manner.

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# Contents

#### **Basis for corporate activities**

#### **Green Purchasing Guidelines**

Hino has formulated its "Green Purchasing Guidelines" in order to strengthen environmental initiatives in our business activities, and has provided to clients in various countries worldwide. In the future, we will work to further improve and strengthen our environmental actions based on the strong partnerships that we have with our business partners.

Green Purchasing Guidelines

#### **Disclosure based on TCFD Recommendations**

The Hino Group considers the resolution of environmental issues, including climate change, to be one of the most important management issues, and in December 2022, announced its support for the Task Force on Climate-related Financial Disclosures (TCFD). Based on the TCFD recommendations, we are in the process of analyzing scenarios related to climate change, identifying risks and opportunities for our business activities, and disclosing our initiatives.

#### Disclosure based on TCFD Recommendations

#### **Governance**

The Hino Environment Committee, an overarching company-wide organization chaired by the President & CEO, and held four times annually, discusses and reports on medium- and long-term environmental policies and short-term action plans, and incorporates these plans into corporate management. The subject matter and outcomes of each meeting of the Hino Environment Committee are reported to the Board of Directors and the Management Committee, etc.

#### **Environmental management system**

# HINO Global Environment Charter (formulated April 1993, revised February 2001)

The HINO Global Environment Charter formulates a basic approach to global environmental conservation through business activities and shares this approach with related companies.

# HINO Environmental Challenge 2050 (established in October 2017)

Hino has declared its commitment to reducing the environmental impact of its products and the distribution thereof to zero as its long-term environmental vision. It sets out Six Challenges to be enacted by the Hino Group to address a variety of global environmental issues, including worsening global warming, water shortages, resource depletion and the destruction of nature.

# HINO Environmental Milestone 2030 (established in April 2021)

In order to achieve the long-term vision of the HINO Environment Challenge 2050, Hino has set itself mid-term milestones leading up to 2030 as medium-term targets in addressing the six long-term priority challenges.

#### 2025 Environmental Initiative Plan

#### (established in December 2021)

In order to achieve its long-term vision and mid-term milestones, as stated above, Hino strives to resolve environmental issues by creating an action plan every five years and putting the plan-do-check-act method into action every year with an eye toward continuous improvement.

#### Strategy / Scenario analysis

Taking into account scenarios published by the United Nations Intergovernmental Panel on Climate Change (IPCC) and the International Energy Agency (IEA), Hino examined two scenarios —the rise in temperature is "4°C" (the "4°C scenario") and "below 2°C" (the "2°C scenario")—and conducted impact analyses on the basis thereof.

As a result, in the "4°C scenario," Hino assumes that extreme weather events will become more common, and physical risks such as droughts and floods, which could affect the Hino Group's business activities will increase as well.

On the other hand, in the "2°C scenario," Hino assumes that the decarbonization of society will proceed as a result of active measures led by developed countries, such as the strengthening of regulations on fuel consumption and gas emissions, and regulations on the electrification of vehicles, etc., and the number of eco-friendly vehicles will increase, mainly due to electrification, etc. Hino believes that in this "2°C scenario," it will need to address the risks and opportunities associated with the transition to a decarbonized society. The main risks and opportunities for our business associated with the 2°C scenario, and the results of the scenario analysis of the impact thereof are shown in the table on the right, along with the measures we have evaluated to address them.

These results of the scenario analysis and the identification of risks and opportunities will be reflected in Hino's management strategy. Risks and opportunities related to climate change dramatically change from day to day, and thus Hino will continue to flexibly adjust its response to the changing risks and opportunities, while working to further enhance the content of information disclosure.

#### Risk management

Hino has established the Risk Management Committee as a company-wide risk management system. The Risk Management Committee meets twice per year to identify, evaluate, select and manage risks, including those connected with environmental change, and reports the results of its meetings to the Board of Directors, and Management Committee, etc. The Committee also regularly conducts risk assessments based on a standardized quideline.

In particular, with respect to climate change-related risks, each working group within the Hino Environment Committee will analyze, evaluate, and prioritize these risks based on the scenario analysis to determine the long-term and short-term measures to be taken and manage the progress thereof. Material risks are regularly reported to the Hino Environment Committee.

#### **Metrics and targets**

In environmental activities, our long-term vision, the "HINO Environmental Challenge 2050," provides metrics and targets on the basis of its six priority challenges. Each such challenge item is intended to minimize the environmental impact as much as possible. The medium-term targets set forth in the

"Hino Environmental Milestone 2030" for the achievement of these items constitute intermediate goals toward the effectuation of each of the challenges by 2030.

In addition, Hino formulates an "Environmental Initiative Plan" every five years, incorporates such plan into its annual action plans and promotes environmental activities on the basis thereof. In particular, with respect to CO<sub>2</sub> emissions, Hino discloses its Scope 1, Scope 2 and Scope 3 emissions on the basis of the "Greenhouse Gases (GHG) Reporting Guideline," using reported values and available data.

Hino will continue to strengthen its control of the lifecycle of, and work to reduce, its CO<sub>2</sub> emissions.

#### Physical risk: Risks associated with physical impacts, such as disasters due to climate change

Category	Major risks	Major opportunities	Countermeasures	Impact	Length of time
Physical Risks and opportunities, including an increase in natural disasters	Business continuity risk due to catastrophes and droughts (damage to business offices, segmentation of supply chain)     Higher costs for responding to catastrophes	_	Further strengthening of BCP on the assumption of unstable weather (strengthening collaboration among business offices, consideration of measures based on disasters that occurred in the past, etc.)     Provision of disaster response vehicles, recovery of vehicles affected by disasters	Medium- scale	Long term

#### Transition risks and opportunities: Risks and opportunities associated with the transition to a decarbonized society

Category	Item	Major risks	Major opportunities	Countermeasures	Impact	Length of time
		Decline of profitability per vehicle due to higher costs for development in compliance with regulations on fuel consumption, emissions, and electrification of vehicles     Delay in investment collection due to lower needs for electrification in market	Acquisition of sales opportunities as a result of improvement in fuel efficiency and introduction of products in compliance with regulations into market	Strategy for electrification of vehicles in compliance with regulations and trends in infrastructure of each country     Selection and concentration based on market trends     Building relationships regardless of industry	Large- scale	Short- medium term
	Policy and	<ul> <li>(Associated with the transition to electrification of vehicles) Sales decline due to decrease in the proportion of vehicles with internal combustion engines</li> </ul>	<ul> <li>Acquisition of sales opportunities as a result of introduction of environmentally friendly vehicles*1 into market</li> </ul>	<ul> <li>Development of optimal products based on energy cost and policies in each country (adjusting various power trains)*2</li> </ul>	Large- scale	Medium term
Transition Risks and opportunities associated with the transition to a decarbonized society	Legal	Decline in revenue due to introduction of carbon pricing (increase in tax amount)     Increase in cost of parts (pass through of carbon tax to purchase costs)	Decrease in tax amount due to development of CO <sub>2</sub> reduction, and reduction of energy cost by promoting energy saving	Establishment of carbon emissions reduction target     Visualization of the CO2 reduction effects     Consideration of [offsetting] transactions for reduction shortfall	Large- scale	Short- medium term
		Increase in cost of using green energy	(promoting HINO Environmental Milestones 2030)	Improvement of energy efficiency and introduction of renewable energy in order to realize carbon-neutrality     Reduction of energy costs by promoting energy saving activities	Medium- scale	Short- medium term
	Reputation	Risk that Hino would not be chosen by stakeholders due to the lack of information disclosure regarding measures to address climate change	Cost reduction and improvement of corporate image as a result of the introduction of renewable energy, etc.	Introduction and expansion of renewable energy     Further promoting energy saving activities     Proper disclosure on measures to address climate change issues     Participating in various international environmental initiatives	Medium- scale	Short term
	Energy for Driving	Higher costs for development to expand fuel diversity (light diesel oil, electricity, hydrogen, and new fuel for internal combustion engines)     Delay in penetration of new kind of energy due to higher cost	Acquisition of sales opportunities by improving fuel efficiency, introducing environmentally friendly vehicles, etc.	Development of optimal products based on energy cost and policies in each country (adjusting various power trains)*2	Large- scale	Short-long term
	Technology	<ul> <li>Higher costs for parts for electrification and necessity of securing the required quantity</li> </ul>	<ul> <li>Leveraging existing internal combustion engine technology</li> </ul>	<ul> <li>Continuous cost reduction (including efficient development)</li> <li>Development of environmentally</li> </ul>	Medium-	Short- medium
		• Sales decline due to delay in development of environmentally friendly vehicles		friendly vehicles to meet customers' needs	scale	term
	• Sales decline due to market entry from different industries		<ul> <li>Growth in revenue through new business for addressing environmental issues (Cube-Linx Co., Ltd., Next Logistics Japan Co., Ltd.)</li> </ul>	Commercialization of new business	Medium- scale	· Medium term

<sup>\*1</sup> Electrified vehicles, carbon-neutral fuel vehicles (vehicles with internal combustion engines using carbon neutral fuel)

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<sup>\*2</sup> e.g. Electrified vehicles, carbon-neutral fuel vehicles, hydrogen vehicles, etc

#### **Environmental accounting**

Hino tabulates the costs and results of environmental conservation activities based on the Environmental Accounting Guidelines of Japan's Ministry of the Environment. This enables us to quantitatively grasp cost-effectiveness and contribute to environmental conservation through environmental investments and reductions of its environmental impact.

In FY2022, the total cost of environmental conservation was ¥50.9 billion (up 43% from the previous year), and the economic effect was ¥2.2 billion (up 32% from the previous year).

#### Environmental conservation costs

(Millions of ven)

					(IVIIIIIOTIS OT YET)
ltem	FY20	021	FY20	022	Description of major initiatives
item	Investments	Costs	Investments	Costs	Description of major initiatives
(1) Costs in operational areas	227	322	275	415	
(i) Pollution prevention costs	0	0	0	120	Expenses for prevention of pollution such as soil pollution
(ii) Global environmental conservation costs	196	16	220	11	Expenses for prevention of global warming and ozone layer depletion, etc.
(iii) Resource recycling costs 30 306 55 283 Expenses for waste col recycling, etc.		Expenses for waste collection, transport, disposal, and recycling, etc.			
(2) Upstream and downstream costs	0	Expenses for recycling operations of product memberships, etc.		Expenses for recycling operations of products sold and annual memberships, etc.	
(3) Management activity costs	0	421	0	309	Expenses for environmental management operations, environmental education, and monitoring and measurement of environmental impact, etc.
(4) Research & development costs	870	33,760	0	49,940	R&D expenses for reducing environmental load
(5) Social activity costs	0	5	0	0	Costs for environmental improvements, including off-site environmental conservation, tree planting, and beautification projects
(6) Environmental remediation costs	0	0	0	0	
Total	1,097	34,562	275	50,714	

Note: For items such as capital expenditures, where it is difficult to distinguish whether they deal with the environment or have another purpose, only those items that can be clearly

#### Results of environmental conservation 1: Economic results of environmental conservation measures

(Millions of yen)

	FY2021	FY2022	Details of results
Investment	1,570	2,038	Operational income from recycling
Investment 0	0	Others	
	117.4	184.7	Reduction in energy costs due to energy conservation
Reduced costs	17.8	21.5	Reduction in waste treatment costs due to resource conservation and recycling
	0	0	Others
Total	1,705	2,244	

Note: The results of environmental conservation are calculated only for those items that can be definitely identified as having an effect over a single year

#### Results of environmental conservation 2: Quantitative results

	FY2021	FY2022
CO <sub>2</sub> reduction (tons-CO <sub>2</sub> )	2,718	3,235
Waste reduction (tons)	111	409

Note: The results of environmental conservation are calculated only for those items that can be definitely identified as having an effect over a single year

# Respect for human rights

Hino's value creation

**HINO Sustainability Policy** 

• We understand internationally recognized human rights, and respect and protect the human rights of all those involved in our corporate activities. We do not tolerate discrimination on the basis of race, religion, ideology, gender, age, nationality, disability or any other grounds, nor any behavior contrary to respect for human rights, including child labor, forced labor and harassment.

As initiatives to foster respect for human rights in the course of business become increasingly important, business activities with integrity are required in the Hino Group. Moreover, for the Hino Group, which is expanding its business globally, understanding the human rights issues faced in each country and region is essential in order to contribute to our customers and to society. Based on this awareness, we will promote initiatives respecting human rights in accordance with the United Nations Guiding Principles on Business and Human Rights, placing great importance on the empathy that all people associated with our business activities should be treated with.

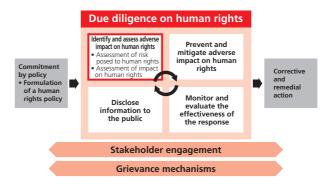
#### Formulation of the HINO Human Rights Policy

On November 30, 2023, our Board of Directors decided on the HINO Human Rights Policy, which is based on the UN Guiding Principles. This Policy is our most important policy in relation to human rights and a key aspect of the HINO Way. We are committed to fulfilling our responsibility to respect human rights in all of the corporate activities of the Hino Group.

HINO Human Rights Policy

#### Due diligence on human rights

With the cooperation of a specified non-profit corporation, Caux Round Table (CRT) Japan, working as outside experts, we are proceeding with initiatives aimed at the due diligence on human rights and at the construction of corrective and remedial mechanisms.



#### Implementation of assessment of risk posed to human rights and workshops

In conjunction with the formulation of the HINO Human Rights Policy, we first conducted an assessment of the risk posed to human rights with the cooperation of CRT Japan to identify potential themes relating to human rights in the business activities of the Hino Group.

Thereafter, key departments associated with the value chain of the Hino Group held workshop-style discussions, and identified themes concerning human rights that should be addressed with priority in the future, based on both their own perspectives and those of external experts, including stakeholders' concerns.

Going forward, with regard to themes concerning human rights within the Hino Group, we will conduct assessments of the impact on human rights to identify whether any relevant risks exist and assess the impact thereof, and will promote any measures and initiatives required.

#### **Education for employees**

The Hino Group provides harassment prevention training and compliance training for new employees, managers and supervisors, and employees working overseas. As part of this, we provide education on respecting human rights as set out in the HINO Code of Conduct.

Going forward, we will inform all officers and employees of the HINO Human Rights Policy, and provide continuing education and training. Additionally, we will reflect this Policy in our activity policies and procedures, and ensure that each of us puts such behavior into practice.

#### **Initiatives for our business partners**

Hino ensures that all business partners are expected to promote corporate activities based on the fundamental approach to human rights indicated in the Supplier CSR Guidelines. Hino also ensures that business partners periodically confirm the status of initiatives using a check sheet, which then leads to improvement activities.

Supplier CSR Guidelines

## Fair transactions and responsible purchasing activities

**HINO Sustainability Policy** 

- We aim to build relationships of trust with our business partners for mutual development through fair transactions.
- We conduct responsible purchasing activities to ensure that the suppliers in our supply chain also share the values set forth in this Policy, including but not limited to the commitment to compliance, safety and quality, minimizing environmental impact, and respect for human rights.

The Hino Group engages in fair transactions with business partners in Japan and overseas, and seeks to achieve sustainable growth by constructing partnerships. In order to pursue responsible, sound, and fair procurement practices, we have defined a basic policy and are working to integrate this throughout our entire supply chain as we deepen interactions and strengthen relationships of trust.

Results from FY2022

Number of business partners:

Approximately 400 companies (Tier 1)

#### **Hino Group Basic Procurement Policy**

The Hino Group procures the best components from trustworthy business partners around the world, working based on a general evaluation of quality, price, quantity, delivery times, and technology. We have set forth the following five items as basic policies for promoting sound, fair procurement practices in accordance with the law.

#### 1. Transparent and fair transactions

The Hino Group conducts transactions with business partners fairly and in good faith, regardless of a supplier's national origin, scale of operations, or past performance. Hino decides which business partners it procures from after due consideration of quality, price, production capacity, and delivery times, as well as their stance on the environment, management stability, and technology development capabilities

#### 2. Establishment of relations built on trust and continuous mutual prosperity

The Hino Group works closely and communicates directly with business partners in an effort to attain good working relations and mutual prosperity

#### 3. Promotion of global procurement

With its goal to be a commercial vehicle maker trusted around the world, the Hino Group promotes procurement from business partners in the areas where the Group conducts business to enable it to contribute to communities

#### 4. Complying with relevant laws, regulations and terms of contracts

The Hino Group operates in accordance with social norms and in compliance with laws and regulations, in letter and in spirit. The Group also properly and strictly manages classified information it shares with business partners

#### 5. Promotion of green purchasing

Based on Green Purchasing Guidelines, the Hino Group works to procure parts, materials, and equipment that have been produced with a low impact on the environment in order to offer environment-friendly products and services.

### Initiatives to strengthen compliance throughout the supply chain

We communicate our compliance messages to Hino Group suppliers and work to promote an understanding of our thinking with regard to CSR. Additionally, we have implemented our Supplier CSR Guidelines throughout our entire supply chain, and request that our suppliers apply these in their efforts at improvement, and that each also check the status of their own business partners (Tier 2 or below).

With regard to human rights issues, we monitor the learning status of foreign technical interns hosted by our business partners and offer appropriate consulting on any difficulties they are having. We also conduct surveys to assess whether any conflict minerals are used in the products of our business partners.

#### **Holding supplier meetings**

We hold regular supplier meetings as venues to further deepen exchange with our business partners in Japan and explain both our company policy and our procurement policy. Additionally, we present rewards to business partners who have made particularly significant contributions in the domains of quality control, technology development, and improvements to cost.

We also hold meetings to promote exchange with local business partners outside Japan in areas such as Asia, North America, and China, and to offer recognition of their contributions in each domain. In addition to the procurement policies of business units in each country, we share the policies of our headquarters to promote global unity with business partners around the world.

## 6

# Disclosure and dialogue with stakeholders

**HINO Sustainability Policy** 

- Based on the recognition that the trust from society is essential for our corporate activities, we disclose corporate information appropriately and foster mutual understanding and trust through honest communication with our stakeholders.
- We maintain honest and fair relationships with government agencies and public authorities.

Hino utilizes a variety of different methods to disclose corporate information, recognizing that timely and appropriate disclosure is essential to gaining the trust of society at large. We also engage in dialogue with our stakeholders to further the understanding of our Company and promote a relationship of trust.

#### Information disclosure

We define our stance on information disclosure in the HINO Sustainability Policy, and also state the following in the HINO Code of Conduct: We will disclose information that is needed by the public in a timely and appropriate manner in all aspects of our corporate management such as our financial condition, business results, and the content of our business activities.

These perspectives form a platform from which we use websites and social media to communicate corporate and investor relations information to those outside the Company. Additionally, within the Company, e-mail, the corporate intranet, chat, and other media are used for news releases and timely disclosure of information. We also offer dialogue sessions that provide opportunities to share and explain management information.

#### Dialogue with stakeholders

We provide a range of opportunities for dialogue on various occasions to bolster understanding of the Company among our stakeholders. The Operating Officer, General & Government & Public Affairs reports regularly to management on the opinions gained, providing information that is useful in the decision-making process.

In response to the engine certification issues, we held three press conferences and released quarterly reports on the progress of the "Three Reforms" that were instituted to address this issue. We have also increased opportunities for dialogue, working to offer more detailed and thorough disclosure of information than we had previously undertaken, such as the briefing for private investors held in January 2023. Additionally, to engage with residents of local communities we also reported our current status to the heads of community associations at each of our locations throughout Japan and exchanged opinions with them.

Moreover, we have provided a variety of opportunities for dialogue with employees as part of our "Three Reforms." One example is the series of dialogue meetings held when the President & CEO visits each of our locations, at which employees are able to speak directly with him about their concerns and the problems that confront them in the workplace. These meetings are intended to allow us to achieve management that is aligned with the needs of the workplace. We also hold management information sharing meetings, in which management shares information with employees and holds Q&A sessions.

P. 35 Implementation of management to build relationships with front-line workers

#### Major dialogues in FY2022

Stakeholders	Dialogue meetings / Achievements
Analysts and institutional investors	Financial results briefings, individual consultations with the IR Division (approx. 10 times), participation in IR conferences (1 time)
Private investors	Briefings for private investors (1 time)
Shareholders	General Shareholders meeting, meetings between management and major shareholders (1 time), briefings on the issue of misconduct with engine certification (1 time)
Customers	Workshops on fuel economy (57 workshops), safe driving (134 workshops), test drive events (44 events), and others: drivers' contests, tours of facilities, etc. (34 events)
Employees	Direct dialogue meetings between the President & CEO and employees (12 times), management information sharing meetings (1 time), position-based roundtable meetings (18 times), labor union-management meetings (3 times), workplace roundtable meetings (approx. 900 times)
Local communities	Dialogues with local community associations (12 times)
Media / all stakeholders	Press conferences on the engine certification issues (3 times)

# Contents

### Working environment and corporate culture

# **7** Working environment and corporate culture to respect employees

**HINO Sustainability Policy** 

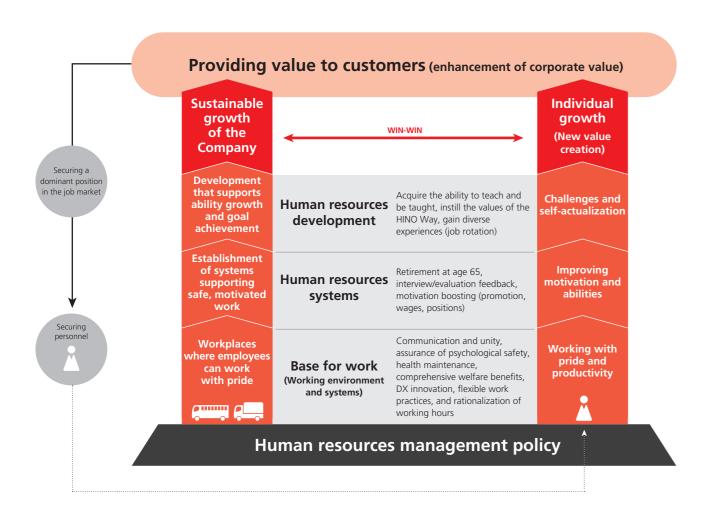
- We are committed to the psychological and physical safety and health of employees and build a safe and secure working environment.
- We respect diversity and create a workplace where every employee can flourish and grow.

All of Hino management and all company employees are aware that their role is to contribute to customers and society, and are working to change the existing culture of looking inward, conservativeness and unilateral communication, and to promote changes in the awareness and behavior of each person to become the company that we want Hino to be.

Hino is focusing on the human resources development that is essential to overcoming a wide range of issues, with a view to the provision of value to our customers that is our purpose as an organization.

We are formulating and evaluating policies that will represent a win-win for individuals and Hino, while seeking to be a company where employees can continually grow and work in step with changes to both the hardware and software aspects of the working environment. Efforts include creating

the work infrastructure (base for work) that is vital to allow individuals to work and grow and updating our personnel systems. Additionally, we have established the Human Resources Management Policy and are building a foundation to ensure that the systems we put in place are managed correctly, and are a firm foundation for decision-making. On that platform we provide value to our customers and seek to develop and produce human resources who are able to think and act independently to create new value for our customers.



#### **Human resources development**

Image of the human resources we hope for

At Hino, we view people as the most important part of our business, and thus we promote initiatives that support the growth of each and every employee and lead to the growth of the Company in order to bring to reality our Corporate Mission: "We make a better world and future by helping people and goods get where they need to go." Specifically, by increasing employee awareness of their careers and actively creating learning opportunities, we are working to develop human resources who are able to think and act independently, who can create new value, and who are sympathetic to the HINO Way and our corporate vision.

#### Overall image of human resources development measures

Hino's value creation

Human resources who are sympathetic to the HINO Way and our corporate vision, and who can think and act independently to create new value for our customers and society

- Each person thinks, judges, and acts to contribute to customers and society
- We prioritize the development of human resources at the Company and each workplace so that each person acts with a desire to grow

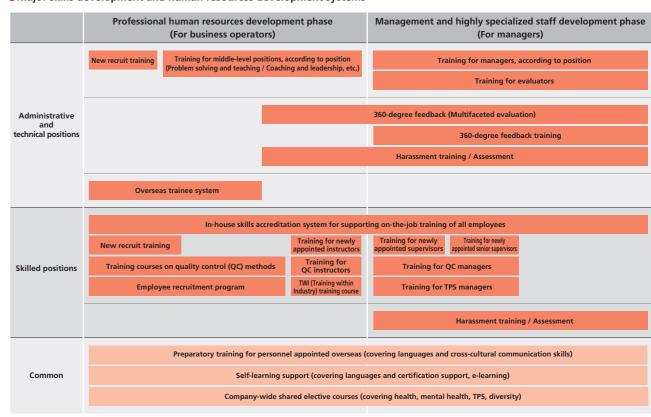
Directionality of measures

- Human resources development with a focus on supporting employees in realizing their career ambitions
- Support for voluntary learning aimed at allowing employees to realize their career ambitions



In order to achieve the "organizational culture reform with 'respect for all Hino staff' as a core value" defined in the "Three Reforms," we conduct 360-degree feedback training, evaluator training, and training regarding harassment. Going forward, we will also focus more on programs such as language training and overseas training systems (dispatch of young employees for training overseas) in an effort to develop human resources who are able to be active in a global context.

#### Major skills development and human resources development systems



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#### Working environment and corporate culture

#### Initiatives to pass on manufacturing skills

Hino is providing a variety of opportunities and systems for education, intended to improve employee motivation and foster the "teach and be taught" culture that is essential to the passing-on of manufacturing skills.

#### In-house skills accreditation system and company-wide capabilities and competencies exchange

Hino has established an in-house skills accreditation system for organizing its on-the-job training activities at production sites and other workplaces requiring technical skills. Through this system, the expertise and skills needed for the work of each workplace are clearly specified and incorporated into the goals of technical skills training programs, general training, and daily operations so that they can be systematically acquired by employees.

As part of this in-house skills accreditation system, Hino holds its company-wide capabilities and competencies exchange every year. The event provides opportunities for representatives from all workplaces and Group companies, including overseas businesses, to demonstrate the skills they have refined on a regular basis in order to engage in friendly competition and mutually improve their capabilities.

#### **Hino Technical Skills Academy**

With the aim of developing authentic artisans who are passionate about creating excellent products, Hino operates the Hino Technical Skills Academy as its own vocational school for training engineers. With this same desire, the academy now serves as a training center for developing and preparing human resources with the character and skills they need to take leading positions in the Company's production plants.

Trainees acquire specialist knowledge and skills while receiving direct instruction on the latest techniques and their own roles as members of society from employees in the Monozukuri (manufacturing), Technology Development, Quality, and Production Engineering divisions. They are assigned to Hino workplaces after graduation.

#### **Human resources systems**

#### Appointment of non-Japanese directors and local staff as top management at business entities outside Japan

Hino recognizes that it is critical to draw on global resources in order to keep pace with the rapid changes occurring in society.

In April 2018, the Company revised its system of directors, appointing its first non-Japanese director. We are actively promoting the appointment of local staff to top management at overseas entities. As of October 2023, they have been appointed to top management at four business entities overseas.

Hino will continue to deploy diverse human resources, always aiming to put the right person in the right position. In so doing, Team Hino will continue to support the business of its customers across the globe and remain a positive force in society.

#### Supporting employees of foreign nationality

Hino actively promotes appointing talented personnel, regardless of their nationality. It also accepts employees of overseas business entities as trainees and has introduced a program that conducts practical skills education to promote endeavors that support work activities.

Along with the globalization of business, work opportunities for employees of foreign nationalities are increasing more and more, and we intend to proactively utilize these employees going forward.

#### Foreign nationals employed at Hino

	Total employees	Foreign nationals	Ratio of foreign nationals
Full-time employment	12,244	63	0.5
Other employment	1,074	11	1.0
Total	13,318	74	0.6

(Total employees on a non-consolidated basis in FY2022)

#### Supporting the success of women

To allow female employees to be even more active, Hino has made ongoing efforts to actively promote women to management positions. As of April 2023, there are 54 female managers working in a variety of important positions.

Hino has worked to support employees in balancing work with parenting and family and has set a goal of a 30% increase in the appointment of female managers over 2021 numbers by 2025. Hino will continue and expand such support in the future, and will focus on the following points in order to further enhance the career support for female employees and human resources systems and culture with the aim of creating a workplace where employees, regardless of gender, and especially those raising children, can play a more active role.

- 1. Supporting new role models and forming diverse career plans
- 2. Creating a friendly work environment for everyone, including introducing flexible work systems
- 3. Promoting understanding of systems and child care leave for each workplace

Through these measures, we will further promote active development and promotion of female employees, and support their success.

#### Number of women in management positions (as of April of each year)

2016	2017	2018	2019	2020	2021	2022	2023
23	30	36	43	46	49	55	54

#### Eliminating the gender pay gap

In FY2022, the gender pay differential at Hino was 76.4% (based on all workers). We will continue to work to reduce this differential by promoting measures such as supporting the success of female employees.

#### Supporting the success of the veteran employee through a system of retirement at age 65

Hino's value creation

In February 2020, the retirement age was extended to 65 years old in order to allow veteran employees to continue to demonstrate their advanced skills and abilities for a longer time. In addition to extending the retirement age, the aim was to increase the degree to which abilities and roles are reflected in treatment, and to have them play an active role with high motivation.

#### **Employing people with disabilities**

Hino proactively hires people with disabilities and provides support so they can thrive. In December 2007, we established a special subsidiary, Hino Harmony, Ltd., for the purpose of promoting the hiring of people with disabilities. Its business activities continue to grow each year, further increasing new opportunities for people with disabilities.

The company is continuing endeavors to promote the employment of persons with disabilities through actions such as developing new occupational fields, and it is striving to create a workplace environment comfortable for people with disabilities to work in through a variety of measures. They include setting up a special paid vacation system to allow the employees to take time off for health management and skills development purposes and providing designated parking spaces at worksites to facilitate easier access. In June, 2023, the employment rate for persons with disabilities at Hino exceeded the statutory employment rate of 2.3% at 2.61%. We are making ongoing efforts to promote hiring of persons with disabilities through actions such as developing new occupational areas.



Mail sorting work

#### Initiatives to improve employee satisfaction (ES)

Being able to work in an environment and conditions that satisfy employees, which includes work content, corporate culture, workplace environment and human relations, also spurs motivation toward daily work duties. Hino will tackle improving ES based on the following three perspectives to create an environment that is fair, open, and rewarding in all

A review and analysis of employee satisfaction are carried out to provide indicators that measure the status of our initiatives. The results are shared with each workplace and all employees and utilized to plan and execute measures enabling everyone to continue working with peace of mind.

#### Three perspectives for improving employee satisfaction

# 1. Increasing understanding of the direction of corporate

Active exchange between management and employees is targeted so that employees understand the workplace mission and roles they should fulfill.

#### 2. Making work more meaningful

Talents are deliberately and gradually cultivated through efforts such as reassessing the personnel system as needed, leading to greater motivation

#### 3. Strengthening the workplace foundation

A setting encompassing workplace environment and improved facilities is created that enables employees to work with peace of mind. When it comes to communication, efforts are carried out to cultivate a sense of company unity.

#### Base for work

#### —Creating comfortable working environments—

Hino is working to enhance its welfare systems, introducing a cafeteria plan that allows employees to select the menu they wish to use themselves, supporting employee asset creation, and seeking to create an environment that will encourage employees to continue to choose to work for us. Going forward, we will enhance the unique Hino menu and endeavor to do more to meet the needs of individuals.

#### Use of systems to support work-life balance and the development of the next generation

		Number of participants		
System name	<b>Details</b>	FY2021	FY2022	
Childcare leave	Leave until the date the employee's child reaches his or her second birthday through to March 31	107	201	
Shorter working hours to accommodate for childcare needs	Shorter working hours for employees with children through to March 31 of the child's sixth year of elementary school	134	142	
Flextime with no core hours*	Core time deregulation for employees with children through to March 31 of the child's third year of elementary school	5,041	4,900	
Child nursing care leave	Five additional vacation days each year for employees with children through to March 31 of the child's third year of elementary school	79	94	
Family care leave	Five days of annual leave per family member requiring nursing care	48	64	

<sup>\*</sup> Applies to full-time personnel employed indirectly

# Contents

### Working environment and corporate culture

# **Employment provisions to facilitate diverse** work-styles

Hino is revising employee provisions to facilitate flexible workstyles among employees while instituting new systems. We will keep studying new provisions that enable diverse workstyles so that each employee can achieve a better work-life balance.

#### Introducing systems to allow side jobs

In 2021, a system was introduced to allow side jobs. This system is intended to promote the use of employees' experience outside of Hino to advance their careers and improve their skills, with a view to creating human resources who are able to find problems on their own initiative and work with a diverse range of people to gain results, and then to apply these skills in company business.

#### Implementation of work-life balance support leave

With people leaving employment to engage in family care or infertility treatment, Hino implemented a system of work-life balance support leave in December 2021. We have made this system available to even those family members outside the scope of legally mandated family care leave, and employees can also use it to obtain leave for infertility treatment.

#### **Promoting stable labor relations**

Hino and Hino Motors Labor Union have entered into a labor agreement stating, "The Company aims to always monitor employee labor conditions and work to maintain and improve them, while the Labor Union respects the management rights of the Company and strives to cooperate with it to achieve sustainable growth and development." In addition to regular consultations, we hold dialogues between labor and management, in which top members of labor and management meet on the basis of equality and mutual trust.

In addition to the engine certification issues and promoting managerial integration between Mitsubishi Fuso Truck and Bus ("Mitsubishi Fuso") and Hino, and cooperation among Daimler Trucks, Mitsubishi Fuso, and Toyota Motor Co., Ltd., the labor/management dialogues address improvements to working environments, with the labor union publicizing the content of these dialogues to all of its members. Since making the engine certification issues public, we have held roundtable meetings with greater frequency, providing opportunities for discussion of issues and achieving resolutions to problems in each workplace.

The Hino Group also organizes an annual labor-management



Dialogue between labor and management

conference that brings together union representatives from Group companies. The conference serves as a platform for regular information exchange on various topics such as labor conditions and wages, aiming to help the Group adapt to the rapid environmental changes occurring in society.

# Human resource development and fostering employee unity

#### Competing in the Dakar Rally

Hino participated in the "Dakar Rally 2023," which was held in Saudi Arabia in January. We achieved 10th place overall in the truck category marking 32 consecutive completions. The technologies that Hino has developed by continuously competing in the world's most challenging rally contribute to its development of commercial trucks and buses.

The latest vehicle features outstanding performance achieved using weight reduction, Hino's hybrid racing system, and an engine capable of high horsepower. The mechanics who support the race are formed by Hino employees and employees of dealers nationwide. This activity is not only utilized to develop elite human resources that will support the future of us, but also fosters a sense of unity among Team Hino and leads to revitalization of employee communication.

With the spirit of challenge in mind, developing human resources while refining technology on the global stage, Team Hino will continue to take on challenges.

#### The Hino Red Dolphins

The Hino's rugby team, the Hino Red Dolphins, has competed since its creation in 1950 under the motto of fostering a sense of Group unity and being a community-based club. The team has been playing in Japan's top-tier league after succeeding in its long-sought goal of ascending to the highest level of rugby competition in 2018.

The Hino Red Dolphins will continue striving to create a team rooted in community that continually brings inspiration and excitement to everyone involved by improving the quality, skills, and value of rugby. Furthermore, we are building even stronger ties with communities and fans to boost the spirits of Team Hino and contribute to greater development of regional society through the popularization of rugby.

#### Hino King Fischers

For the nearly 50 years since its creation in 1970, Hino's table tennis club, the King Fischers, has endeavored to build a team around the concepts of bolstering the spirits of Hino Group employees and contributing to regional society. The team has contributed to fostering a sense of unity in Team Hino since it was promoted to the first division of the Japan Table Tennis League in 2018.

Competing in the first division will promote the development of communities and Team Hino by sharing with communities the image of Hino as a company continuously tackling challenges and the value of continuing to strive to win with Team Hino.

#### Strengthening community bonds through sports

Hino is promoting initiatives to deepen ties with the local community through sports. We hold Tag Rugby classes at an elementary school near Hino headquarters coached by players from the Hino Red Dolphins team, who are taking part in Japan Rugby League One, a new competition in the Japanese Rugby Union world that began in January 2022. In addition, players from the Hino King Fischers, who play in the first division of the Japan Table Tennis League hold table tennis practice sessions for Hino City junior high school students as well as participate in municipal table tennis events, deepening ties with the local community through table tennis.

By sharing experience, impression, and joy through direct guidance from players who are active on the front lines, we will contribute to the health of the community and the development of the region.

#### **Workplace safety initiatives**

#### **Basic stance on workplace safety**

Acknowledging that safety takes priority over all business activities, as stated in its Fundamental Policy for Safety and Health, Hino is promoting initiatives to prevent workplace accidents. We are working hard to reduce the risk of occupational accidents, not only by building work environments that help employees to work safely, but also by fostering safety awareness among employees.

#### Workplace safety promotion system

The Hino Safety, Health and Disaster Management Committee has been established to deliberate and decide upon important issues related to occupational safety, including company-wide policies. At each business site, there is also an occupational safety and health committee, which promotes safe workplaces as part of daily operations.

The status of the safety activities of each committee is principally monitored and checked by a company-wide comprehensive safety and health supervisor, which allows plan-do-check-act (PDCA) cycles to be applied for continual improvement.

#### Occupational safety promotion system



#### **Creating safe workplaces**

#### Workplace safety measures based on risk assessment

Risk assessment is conducted mainly at production sites to regularly identify risks that can lead to occupational accidents. Immediate measures are taken wherever risks are identified, as part of efforts to thoroughly prevent workplace mishaps. Elements that could become risks in the future are also addressed, with the aim of eradicating occupational accidents.

#### Safety patrols

Hino conducts safety patrols, not only at production sites, but also at all of its other sites, including offices. As part of daily operations, the patrols steadily and quickly eliminate each factor that could lead to an accident, in order to prevent work-related injuries.

# Initiatives to improve occupational safety awareness

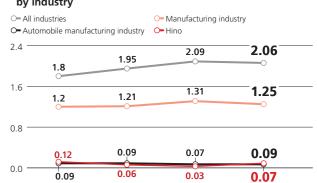
#### Safe walking etiquette

Hino carries out various types of activities to ensure that all employees understand the importance of safety awareness and basic safety behavior. This includes walking with hands out of pockets, and not using a cell phone while walking. Similar safety initiatives are also being undertaken at all overseas entities in an effort to improve safety awareness through activities that observe pedestrian safety and etiquette.

#### Enhancing safety education

In order to further improve employee safety awareness and knowledge on occupational safety, Hino provides safety education according to job type and position.

# Frequency of temporary absences due to accidents, by industry



Source: All industries and manufacturing industry (Survey on Industrial Accidents by the Ministry of Health, Labour and Welfare).

2020

The automobile manufacturing industry is the average of 14 companies which belong to the Japan Automobile Manufacturers Association, Inc. (JAMA).

2021

2022

\* Frequency of temporary absences due to accidents = (number of employees injured during operations / total number of working hours) × 1,000,000

#### **Future initiatives**

2019

Occupational safety is a never-ending commitment. Although the number of occupational accidents has actually been steadily decreasing, Hino believes that it is still necessary to work to further enhance its initiatives, aiming to reach the ultimate goal of zero labor accidents.

Going forward, the Company aims to eliminate occupational accidents, and it will keep improving its steady efforts in areas such as safety education and safety patrols at all business sites. Hino will continue to foster the culture of safety that has already taken root.

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### Working environment and corporate culture

#### Initiatives related to health management

Aiming to improve corporate value by creating an environment in which all employees can enjoy working with a sound body and mind, Hino is promoting a variety of initiatives for health management.

#### **Revisions to the Health Declaration**

Prompted by the establishment of the HINO Way, we revised the Hino Motors Health Declaration in October 2022.

#### **Health Declaration**

The mental and physical health of Hino employees and their families around the world is Hino's most important asset

We believe that if every employee is physically and mentally healthy and works energetically and enthusiastically, we will be able to fulfill our Corporate Mission: "We make a better world and future by helping people and goods get where they need to go.

As the Hino Group, we will work actively to maintain and promote good health and are committed to caring for the mental and physical well-being of our colleagues while creating a workplace environment in which they can work with peace of mind

#### Health maintenance support system

We are building systems for health management that are led by the President & CEO who chairs the Hino Safety, Health and Disaster Management Committee. With the Safety Health & Environment Division acting as the secretariat, we are proposing and enacting a variety of measures centering on the Operating Officer of the Safety Health & Environment Division, in collaboration with plant managers at each business site, occupational health professionals, and health insurance associations.

#### **Initiatives for employee mental** health management

We are working to address mental health care from the perspective of three types of prevention (prevention, early detection, and prevention of recurrence), and four types of care (self-care, line care, care using workplace resources, and care using resources outside the workplace).

#### Stress check

We implement stress checks for all employees and provides education on self-care. In FY2022, 91.4% of employees took these checks, and 18.5% exhibited high levels of stress. The results of stress checks are analyzed and evaluated, and feedback is given to each workplace to improve workplace management, while medical professionals and outside specialists provide individuals found to be exhibiting high levels of stress with support through interviews and other means.

#### Mental health care study sessions

Since FY2013, a training course on mental health initiatives in Management ("line care") has been provided for newly appointed managers. In FY2022, 99 managers attended the training course. Additionally, since FY2022, Hino has offered such training to personnel at a range of levels, including division managers, as well as those who wish to participate on their own initiative, with more than 1,500 employees having taken part.

#### Self-care / Line care support from workplace advisors

In FY2017, we introduced a workplace consultation system for the early detection and treatment of employees facing mental health challenges. At the end of FY2022, there were 14 counseling staff providing support by approaching employees and speaking with them one-on-one in cooperation with medical professionals.

#### Initiatives for employee health management

We are conducting ongoing management of health based on seven lifestyle habits (appropriate weight, breakfast, consumption of alcohol, snacking, not smoking, exercise, and sleep.)

#### Health checkups

In order to maintain and support the physical health of employees, Hino conducts regular health checkups. In FY2022, all eligible personnel underwent a checkup. Hino collaborates with Hino Motors Health Insurance Association to analyze the results of regular health checkups and medical information from outside the Company and translate it into the development of suitable measures. Since FY2020, we have identified special health guidance as an important issue and are encouraging health exams through email and phone calls so that individuals fully receive guidance and work on improving their lifestyle habits.

We are also directing efforts toward early detection of cancer. Medical exams for prostate cancer and colon cancer were added to the regular roster of health checkups in FY2016. In FY2018, we introduced separate medical exams for gynecologic cancers and stomach cancers, which are not included in the regular health checkups. Generally, these checkups are free. We are also striving to improve health checkups so that they lead to early discovery and early treatment of diseases. For example, in FY2021, the age limit on medical exams for gynecologic cancers was withdrawn so that women of any age are now eligible to receive them.

#### Prevention of second-hand smoke and reducing smoking rates

In FY2018, Hino completed the closure of all indoor smoking areas at the Hino Head Office in order to ensure the prevention of second-hand smoke. In conjunction with this, outdoor smoking areas were established at each business site, taking into consideration the requirement to smoke outside in order to prevent second-hand smoke. As a result of efforts such as imposing limits on smoking hours and implementing no-smoking days, which are intended to bring about the implementation of a no-smoking policy on Hino premises by FY2025, smoking is undergoing a gradual decline, dropping from 37.1% in FY2018 to 33.3% in FY2022.

#### Measures to prevent heatstroke

In addition to measures introduced into facilities to prevent heatstroke, Hino continues various initiatives through preventative activities. Specifically, it carries out education explaining how to prevent heatstroke and partially subsidizes the price of beverages.

#### Infection prevention measures

In addition to establishing an internal task force to combat COVID-19 infection, we implemented measures that prioritize employee safety, including workplace vaccinations, telework and online meetings, prohibiting the holding of events and business trips, and creating standards for coming to work. We also undertook other measures such as free distribution of masks produced by Hino to employees.

To prevent influenza, we began providing flu shots at all workplaces in FY2018. The inoculation rate was only 5.2% until FY2017 since the vaccinations were only given at some workplaces, but that rate rose to 31.6% in FY2022.

#### Educating employees on improving health

With the aim of providing motivation to employees to improve their health and acquire the knowledge they need, we hold lectures and health seminars taught by instructors from both inside and outside the Company. In FY2022, we held online seminars regarding issues specific to women's health that were attended by approximately 70 participants. Videos were also distributed for a limited period.

#### **Human resources data**

#### Trends in number of employees by region (Consolidated)

	2020	2021	2022	2023
Japan	23,675	23,808	23,750	23,331
Asia Pacific	8,340	8,175	8,266	8,425
North America	1,711	1,727	1,574	1,664
China	359	364	371	347
Central and South America	365	362	359	401
Europe	98	91	85	63
Total	34,548	34,527	34,405	34,231

<sup>\*</sup> Numbers as of March 31 each year

#### Trends in number of employees by gender (Non-consolidated)

•					
	2019	2020	2021	2022	2023
Male	11,960	11,813	11,779	11,709	11,292
Female	975	992	1,005	982	952
Total	12,935	12,805	12,784	12,691	12,244

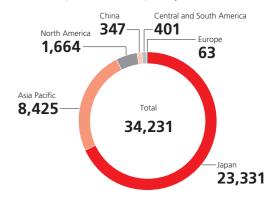
<sup>\*</sup> Numbers as of March 31 each year

#### Trends in number of employees by type of employment (Consolidated)

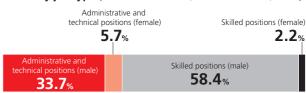
	2021	2022	2023
Full-time employment	34,527	34,405	34,231
Other employment	7,363	8,448	9,024
Total	41,890	42,853	43,255

<sup>\*</sup> Numbers as of March 31 each year

#### Number of employees by region (Consolidated, as of March 31, 2023)



#### Ratio by job type (Non-consolidated, as of March 31, 2023)



#### **Future initiatives**

The environment surrounding trucks and buses has significantly changed on a global scale. Within that environment, human resources serve as the source of the Company's competitive strength.

Hino will achieve sustainable corporate growth by proactively moving forward with Human resources development and appointments that focus on forthcoming global changes, and continuing to offer the world value unique to Hino.

### Providing value for a sustainable society

# Contribution for a sustainable society through our business

**HINO Sustainability Policy** 

• We actively engage in solving issues and challenges of our customers or society through our business activities supporting flows of people and goods.

In the midst of social change, the issues surrounding trucks and buses are becoming increasingly complex and diverse. The Hino Group aims to more than simply deliver trucks and buses and offer after-sales service; we are working to address social issues by providing solution services that address the holistic problems of logistics and traffic systems.

# Providing a platform to promote the adoption of commercial electric vehicles \*\*LINX\*\*



#### Toward achieving carbon neutrality

Japan's goal of becoming carbon neutral by 2050 requires the adoption of electric vehicles. However, a range of different problems have become apparent with regard to the adoption and operation of electric vehicles such as trucks and buses for use in commercial roles. For example, there are concerns about the specifications and quantities of chargers that should be installed, as well as problems with incompatibilities between chargers and vehicles when attempting to charge batteries at delivery sites. Companies also face other issues such as the problem of finding locations to install chargers, the tendency to exceed contracted amounts of power, and the difficulty in calculating equipment and installation costs, which are slowing the adoption of electric vehicles in the commercial space.

To address these issues, the Hino Group and the Kansai Electric Power Co., Inc., jointly established Cube-Linx Co., Ltd., in 2021.

#### Total support for deployment of commercial electric vehicles

Cube-Linx aims to create the most user-friendly environment possible for commercial electric vehicles, and provides services associated with their deployment and operation. "Emo-Plat" is a platform that offers comprehensive support for the deployment of these vehicles, regardless of manufacturer, providing users with a centralized means of carrying out all of the

laborious procedures required, such as calculating the requisite charger output, selecting suitable types of chargers, arranging the vendors to install incoming panels, and applying for subsidies. Cube-Linx also provides a service that lets users search for vehicles and equipment at the time of deployment, as well as offering cost simulations, answering questions on subjects such as the kind of commercial electric vehicles and charging facilities that are available, and the costs involved. On the operational front, Cube-Linx offers the "Emosuke" energy management system, which provides users with real-time bulk management of the operation plans for their entire vehicle fleet. Optimized charging plans are created and executed automatically in line with the operating plans for each vehicle, allowing users to reduce the demand for electricity and avoid serious risks to commercial operations such as vehicles not being charged when a delivery is attempted. Cube-Linx is also developing services that offer an "enhanced transportation business," such as interoperation with enroute charging services and trading renewable energy and surplus electricity, while maintaining basic charging functionality at business sites. We will work on further enhancement of these services, helping to achieve carbon neutrality by promoting the adoption of commercial electric vehicles and the sustainable development of the transport of goods and people.

#### Cube-Linx solutions

## Issues Vehicle deployment Many different arrangements required Operation Ensuring daily operations and optimizing power usage



Case 2

# Working to resolve logistical issues faced by Japan



#### The shortage of drivers for logistics is accelerating

Although trucks account for more than 90% of all freight carriage in Japan, the declining birthrate and aging population mean that the number of drivers is decreasing every year. Moreover, in 2024, revisions to the law will see limits imposed on the number of overtime hours that people in vehicle driving occupations can work. According to estimates from the Ministry of Economy, Trade and Industry and the Ministry of Land, Infrastructure, Transport and Tourism, 34.1% \* of all packages will not arrive at their destination by 2030 unless measures are taken, making this a serious social issue. In particular, a lot of truck transport is involved with moving goods between businesses, and we are faced with the risk of being unable to manufacture goods if the requisite materials are not delivered.

Faced with such circumstances, the Hino Group established Next Logistics Japan Co., Ltd. (below, "NLJ") in FY2018, and is working to improve logistical efficiency.

\* Source: Ministry of Economy, Trade and Industry and the Ministry of Land, Infrastructure, Transport and Tourism "Study Group for Sustainable Logistics

#### Combining digital technology with real-world business for significant improvements in logistics

NLJ hopes to optimize logistics using a combination of real-world business and digital technologies, with a view to providing a visual representation of waste in logistics operations, carrying mixed loads of freight from different industries and business categories, increasing productivity and added value to make truck driving an attractive career. On the hardware front, we are developing and operating longer combination vehicles

(LCVs) D-configuration (truck + dolly + semi-trailer) that connect two cargo compartments to carry two and a half truckloads (a loading capacity of 150m<sup>3</sup>) of freight. In the digital realm, we developed the Next Logistics Optimal Solution System ("NeLOSS"), the world's first optimized automatic load allocation and planning system for freight, which uses quantum computers to automatically compute the optimal way to load freight based on load information, the cargo compartment, time, vehicle, and shape of the load. This reduced the time required for load calculations from two hours to just forty seconds. We also used this system to construct a freight-sharing service that combines cargoes from different industries, improving loading rates.

These efforts allowed us to carry 137,000 tons of freight with the 11 such trucks we owned by September 2023, achieving a 65% load rate in comparison to the industry average of 39%. We have reduced necessary manpower by 43% (5,118 people) compared to the industry standard.

This initiative is being constructed through steering committees with freight carriers, logistics vendors, and other partners in an effort that spans industries and business categories. Going forward, we will help solve logistics-related social issues through initiatives such as these



**Example: Next Logistics Japan solutions** 

Companies now mix loads and adjust lead times to operate a single LCV (GCW 44-ton)

instead of using heavy-duty trucks (GVW 25-ton) for freight





Succeeded in carrying three truck-loads of freight with a single LCV (From an NLJ press release, December 21, 2023) (Japanese)

HINO Integrated Report 2023

## Providing value for a sustainable society

## 9

# **Engagement in community and contribution to its development**

**HINO Sustainability Policy** 

- We respect the culture and customs of each country and region in which we do business.
- We collaborate with stakeholders to improve local communities as well as to build a sustainable society that is welcoming everyone to live in.

The Hino Group considers that maintaining good relationships with stakeholders is essential to continue providing products and services around the world, and promotes activities to contribute to society at every Hino production facility and sales office worldwide.

Results from FY2022

Value of donations 47,427,358 yen

events participated in

## Aiming to be a good corporate citizen

The Hino Group aims to achieve sustainable growth and coexist with communities as a good corporate citizen. As such, we are strengthening our efforts to contribute to society through our business. Going forward, we will build positive relationships with local communities, actively contributing to society as we work to become a company that people will continue to think well of for a long time.

#### **Supporting local cultures**

We value the culture rooted in each local community and participate in and support local cultural events.



Helping to carry a portable shrine at a local fall festival Hino Motors Headquarters)

#### **Contributing to local communities**

We are moving forward with endeavors such as helping to develop local communities and improving the environment.



Tree planting activities in a forest (Hino Motors Manufacturing U.S.A., Inc.)



Donating vehicles to a local university (Hino Motors Vietnam, Ltd.)

#### Supporting the development of the next-generation

Hino provides local educational assistance to help develop the children and youth who will be the leaders of the future.







Donating stationery to an elementary school (Hino Motors Manufacturing (Thailand) Ltd.)



Vehicle maintenance work experience for junior high school students (Shizuoka Hino Motors, Ltd.)



Acceptance of students from local (Hinopak Motors Limited)



Offering local university students with classes and practical training in maintenance techniques (Hino Motors Vietnam, Ltd.)



Technical workshops for high school students (Miyaqi Hino Motors, Ltd.)

# Relationships of trust with customers

**HINO Sustainability Policy** 

• We earn the trust of our customers as a true business partner by humbly listening to our customers, considering issues and challenges from their points of view, and working together to solve them.

The Hino Group is endeavoring to do more than just offer trucks and buses; we listen to the opinions of our customers and work with them to resolve issues. Dealers throughout Japan and the Customer Technical Center provide broad-reaching support to our customers, offering everything from workshops through to assistance with obtaining a range of certifications, focusing on areas related to safety, fuel economy, and the environment.

Results from FY2022

Number of Customer Technical Center users (Cumulative since opening)

Approximately 107,000 people

### **Customer assistance programs**

In collaboration with its dealers in Japan, the Hino Group carries out customer assistance programs that go beyond the scope of selling Hino vehicles. We believe in providing a system of total support to maintain a strong, long-term relationship with customers, and provide broad-reaching support based on this philosophy, offering everything from workshops through to assistance with obtaining a range of certifications, focusing on areas related to safety, fuel economy, and the environment.

#### Support for workshops and accreditation/certification

Hino dealers hold workshops for drivers that are intended to support customers who need to reduce fuel costs and implement safe driving practices. The content of these workshops varies widely, covering areas such as understanding the characteristics of Hino's trucks and buses, risk prediction and daily inspections to prevent problems, and awareness of how to improve fuel efficiency. Additionally, dealers help customers to create their in-house systems to acquire safety and environmental protection certifications such as G-Mark\*1 and Green Management\*2

- \*1 G-Mark certification: A system under which the All Japan Trucking Association evaluates and certifies general trucking companies from a safety perspective.
- \*2 Green Management certification: A system under which the Foundation for Promoting Personal Mobility and Ecological Transportation certifies general trucking

#### The Customer Technical Center

Established in 2005, the Customer Technical Center was the first training facility opened in Japan for customers to be operated directly by an automobile manufacturer. This facility is operated by Hino as part of our Total Support initiative, offering classroom-based and hands-on training using comprehensive facilities of the kind only available at the Technical Center, and is intended to improve the safety and efficiency of our customers' operations.

In addition to readily comprehensible programs focusing on safety and fuel economy, the Center offers experiences with cutting-edge technologies to further understanding of safety and environmental issues through test-drives and demonstrations of new vehicles. Since its establishment, the Center has been used by many customers, with total visitor numbers now in excess of 107,000 people.



The Customer Technical Center

A training session on safe driving

#### **The Hino Total Support Customer Center**

The Hino Total Support Customer Center at Hino Motors Sales (Malaysia) Sdn. Bhd. completely renovated its facility in 2017 to enable visitors to respond to the increasing number of visitors and to meet the varied demands of customers.

#### Preventative maintenance using connected technologies

In March 2023, we began offering HINO CONNECT-Maintenance Support, which combines maintenance contracts with MOBILOTS Corporation and preventative maintenance using connected technologies. This service utilizes big data to predict possible future vehicle malfunctions and conduct preventative maintenance to address these, and is capable of preventing sudden operational stoppages. This maximizes vehicle operating time and reduces total cost, maximizing customer profit.

### Crisis management and role of senior management

# Thorough crisis management

**HINO Sustainability Policy** 

• We identify key risks that pose a threat to civil society and corporate activities, and ensure crisis management to minimize damage and prepare for business continuity in the event of an emergency.

As a company-wide system of risk management, Hino has established the Risk Management Committee chaired by the Chief Risk Officer (CRO), which conducts regular risk assessments based on company-wide standardized guidelines and handles management-related risks. Going forward, this committee will continue to undertake finely tuned control activities to foster and ensure an in-depth awareness of risk management in each and every member of Team Hino.

Results for FY2022

Practical training regarding business continuity risks

- Initial response drills at headquarters / Production
- . Evacuation drills and training on the operation of safety confirmation systems

Handling of information security risks

- Level-specific education
- Training in e-mail security, etc.

#### Risk management system

Hino has a basic policy of constructing company-wide risk management systems for the entire Group while enhancing each employee's sensitivity to risk, with the goal of preventing risks from materializing.

The managers of each department, CxOs, and Operating Officers are responsible for executing operations and manage risks of all kinds appropriately, with important risks managed on a company-wide basis in consultation with the Board of Directors, the Management Committee or the like.

The Risk Management Committee ensures that company-wide risk management is properly implemented by analyzing, evaluating, and providing a visual representation of risks associated with the management structures under the administration of each committee, including safety, health, the environment, natural disasters, quality, information security, export transactions, and compliance risks, as well as all risks managed by each department, in order to further improve the effectiveness of such a system.

#### **Examples of initiatives throughout the Company**

We are promoting initiatives throughout the Company to address important risks.

#### **Business continuity management**

Hino conducts training and response for major disasters such as large earthquakes, based on the core concepts of putting human life first, rapid recovery of the affected areas, and quickly restarting production for the entire Hino Group.

Additionally, to prepare for the occurrence of disasters of all kinds, we have prepared manuals for all categories while working to improve our response capabilities through a range of practical drills.

#### Information security management

Hino views protecting customers' personal information and other assets from threats such as cyber-attacks as our social responsibility. In February 2022, we established an organization specialized in information security and are strengthening our efforts in this regard.

Furthermore, in order to address any leaks of information from inside the Company or cyber-attacks from outside, in keeping with information security regulations, we are continually implementing system maintenance, risk identification and countermeasures, education for all employees including management, and enhancement of measures in areas such as the protection of personal data, to further decrease risks.

For Hino Group businesses in Japan and around the world, we have put systems in place to allow us to respond to contingencies in a rapid, global manner.

Information Security Policy

#### Company-wide risk management systems



Note: Specific compliance risks are managed separately as required

# Role and approach of senior management

Hino's value creation

**HINO Sustainability Policy** 

- Senior management takes the initiative in realizing the spirit of this Policy and ensures that this Policy is disseminated throughout the Company and our Group companies. It is also responsible for establishing and operating an effective governance system to ensure the soundness, efficiency, and transparency of our corporate management.
- In the event of violation of the spirit of this Policy, senior management will proactively take responsibility for responding to the situation, including investigating the causes, and instituting remedial measures to prevent the problem from recurring.

A significant role of the senior management of Hino Group is to build good relationships with each of the Company's stakeholders based on the HINO Way, which is a foundational principle to be held in high regard by the Company, and to strive to achieve sustainable enhancement of its corporate value over the medium to long term. Senior management is responsible for establishing and operating an effective governance system to ensure the soundness, efficiency, and transparency of the operation of the Company, which constitute the basis of such efforts. Going forward, we will continue our efforts to maintain and further enhance our corporate governance.

#### Basic policy on corporate governance

As a company that manufactures and sells trucks and buses needed for distribution and transportation, Hino has set as its corporate mission: "We make a better world and future by helping people and goods get where they need to go." Together with the four core principles set in place as policies for action to achieve the mission this forms the HINO Credo, which serves as the cornerstone for our decisions and actions.

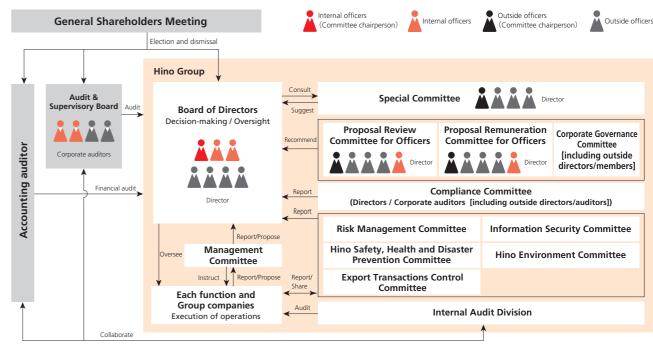
The HINO Way is a collective name for the HINO Credo, the HINO Sustainability Policy, which embodies the Company's declaration of its intent to realize a sustainable society, and the HINO Code of Conduct, which sets specific standards of conduct for each and every employee. Under the HINO Way

and the three values that we share — Integrity, Contribution, and Empathy, we will work together as Team Hino to realize our ideal vision

To fulfill its corporate mission rooted in the HINO Way, Hino strives to build good relationships with its stakeholders, which include shareholders, customers, business partners, international and local communities, and employees. Hino also strives to enhance its corporate governance, aiming to achieve sustainable growth and enhance its corporate value over the medium to long term as a global company.

In addition, we endorse the Corporate Governance Code prescribed by the Tokyo Stock Exchange, and our basic policy is to strengthen our corporate governance by devising various measures based on the spirit and intent of the Code's guidelines and principles.

#### Corporate governance system



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# Content

#### Crisis management and role of senior management

We have implemented each of the principles of the Corporate Governance Code.

#### Overview of corporate governance system

Hino is a company with an Audit & Supervisory Board, and has established a Board of Directors, an Audit & Supervisory Board, and the position of accounting auditor. In addition to the independent auditing functions of the Audit & Supervisory Board, a majority of the Board of Directors are independent outside directors, enhancing supervisory functions of the Board.

Moreover, we have established multiple committees from the perspective of enhancing corporate governance. In light of the status of a listed subsidiary, we have established a Special Committee comprised solely of independent outside directors to confirm the appropriateness of important transactions with the parent company's corporate group.

Additionally, we have established the Proposal Review Committee for Officers (corresponding to a nomination committee) and the Proposal Remuneration Committee for Officers (corresponding to a remuneration committee) as voluntary committees. We have also established a Corporate Governance Committee, which engages in discussions toward the enhancement of corporate governance (making recommendations to the Board of Directors as necessary) with the involvement of outside officers and non-full-time directors.

On the executive side, to provide better clarity in relation to responsibilities and authority with regard to the execution of business, since February 2023, we have appointed CxOs (Chief Officers in each function and role) and Operating Officers who form the Management Committee, which is tasked with deliberating on management policies and initiatives and reporting information necessary for management.

#### **Board of Directors**

Hino's Board of Directors is comprised of seven directors (four of whom are independent outside directors) and assumes the role of making decisions on the execution of important operations in accordance with the Company's medium- to long-term policies and strategies rooted in the HINO Way, as well as the role of appropriately supervising corporate activities by considering the perspectives of stakeholders, to achieve the Company's sustainable growth and continued enhancement of corporate value.

In addition to ensuring fulfillment of the skill set requirements (skill matrix) considered necessary as a member of the Board of Directors, when appointing directors, Hino selects individuals who can contribute to the sustainable growth of the Company, comprehensively taking into consideration factors such as the diversity and appropriate size of the Board of Directors, the perspectives of accurate and prompt decision-making and placing the right person in the right job, as well as the person's achievements, character, and insights.

#### **Special Committee**

Toyota Motor Corporation is the parent company of Hino and

holds 50.1% of the voting rights in the Company as of March 31, 2023.

As described above, independent outside directors comprise a majority of Hino's Board of Directors. Moreover, from the standpoint of protecting the interests of minority shareholders, we have established a Special Committee that is comprised solely of four independent outside directors and acts as an advisory body to the Board of Directors. Important transactions between Hino and the Toyota Group are assessed for appropriateness by the Board of Directors, which consults with this committee and receives suggestions prior to making decisions.

# Proposal Review Committee for Officers / Proposal Remuneration Committee for Officers

As advisory bodies (voluntary committees) to the Board of Directors established to enhance fairness, transparency, and objectivity with regard to the nomination and remuneration of officers, the Proposal Review Committee for Officers corresponds to a nomination committee, while the Proposal Remuneration Committee for Officers corresponds to a remuneration committee.

Both committees are chaired by an independent outside director and are comprised of five members in total, i.e., four independent outside directors and the President & CEO.

#### **Proposal Review Committee for Officers**

This committee deliberates on matters such as the composition and skill matrix of the Board of Directors, officer election policy and standards, and personnel matters regarding officers, and provides suggestions to the Board of Directors.

#### **Proposal Remuneration Committee for Officers**

This committee deliberates on matters related to the remuneration for officers, such as the remuneration systems, decision-making policies, and the details of the remuneration for each individual, and provides suggestions to the Board of Directors.

#### **Corporate Governance Committee**

With the aim of enhancing the effectiveness of corporate governance and contributing to further sustainable growth and enhancement of corporate value, this committee is comprised of the directors, the corporate auditors and related CxOs. This committee undertakes multilateral discussions concerning Hino's corporate governance policies, evaluation of the effectiveness of the Board of Directors, and important issues and policies for addressing them, taking into account the opinions of outside officers (outside directors and outside corporate auditors) and provides recommendations to the Board of Directors as necessary.

#### **Management Committee**

This committee is chaired by the President & CEO, and is comprised of the full-time corporate auditors, the CxOs/Operating Officers. The purpose of this committee is to decide on the policy regarding matters related to management policies and strategies that are important to Hino and the Hino Group. As a general rule, the Management Committee convenes once a week in order to facilitate rapid decision making.

#### **Auditing system**

Hino's Audit & Supervisory Board is comprised of four corporate auditors (including two outside corporate auditors, one of whom is an independent officer). The Audit & Supervisory Board convenes regularly to evaluate the audit policy, preparation of audit reports, status of development and operation of the internal control system, and reappointment and non-reappointment of accounting auditors.

Corporate auditors comply with the audit policy and audit plans, etc., set out by the Audit & Supervisory Board, and audit the directors' execution of duties by attending meetings of the Board of Directors and other important meetings, receiving reports from the directors and each function on the execution of duties, reviewing documents for approval of important decisions, and surveying the status of operations and assets through onsite audits of the head office, plants, and other internal facilities and subsidiary companies.

Additionally, corporate auditors exchange opinions with accounting auditors regarding audit planning and audit results, etc., in order to promote mutual cooperation while monitoring the activities of the accounting auditors and verifying that they maintain an independent position as accounting auditors and

are conducting appropriate audits. We have established an Audit & Supervisory Board Office as a full-time organization to assist corporate auditors with their duties, and have strived to improve the audit environment.

Hino has also established an Internal Audit Division. In addition to conducting audits on the development and operation of the internal control system relating to financial reporting in each division and at subsidiaries based on in-house regulations, the Internal Audit Division seeks to enhance internal controls by conducting audits relating to the legality, appropriateness, and efficiency of administrative and technical-related operations, while urging each department and subsidiary to make the necessary improvements. As needed, the Internal Audit Division reports to the Audit & Supervisory Board and the Board of Directors on matters such as the internal audit plan, and the status of implementation and findings of the audits, as well as exchanges information with corporate auditors and accounting auditors on the status of audits by corporate auditors and accounting audits in order to facilitate effective audits through reciprocal collaboration. Moreover, outside organizations evaluate the effectiveness of internal audits in order to strengthen their function.

#### Composition and attendance of all committees and meeting bodies (Attendance relates to the meetings held in FY2022)

Name	Board of Directors	Audit & Supervisory Board	Special Committee	Proposal Review Committee for Officers	Proposal Remuneration Committee for Officers	Corporate Governance Committee	Compliance Committee	Management Committee
Satoshi Ogiso President & CEO, Member of the Board of Directors	16/16 (100%)			•	•	•	•	•
Naoki Sato *Newly appointed Director, Member of the Board	•					•	•	•
Motokazu Yoshida Outside Director, Member of the Board	14/16 (87.5%)		•	•	•	•	•	
Koichi Muto Outside Director, Member of the Board	16/16 (100%)		•	•	•	•	•	
Masahiro Nakajima Outside Director, Member of the Board	16/16 (100%)		•	•	•	•	•	
Shoko Kimijima *Newly appointed Outside Director, Member of the Board	•		•	•	•	•	•	
Kenta Kon Director, Member of the Board	16/16 (100%)					•	•	
Iwao Kimura Full-time Audit & Supervisory Board Member	16/16 (100%)	•				•	•	•
Tomoko Inoue Full-time Audit & Supervisory Board Member	16/16 (100%)	•				•	•	•
Naoki Miyazaki Outside Audit & Supervisory Board Member	16/16 (100%)	•				•	•	
Chika Matsumoto *Newly appointed Outside Audit & Supervisory Board Member	•	•				•	•	

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#### Crisis management and role of senior management

#### **Outside officers**

Hino has appointed four outside directors as required by the Companies Act. In addition to participating in important decision making at meetings of the Board of Directors, they play a management oversight role by engaging in active, constructive discussions at each committee meeting, contributing to transparent, fair, prompt, and decisive decision making. Additionally, Hino has also appointed two outside corporate auditors as required by the Companies Act. The outside corporate auditors perform objective audits in partnership with the two full-time corporate auditors thereby functioning to monitor the appropriateness and legality of the operation of the Company.

Based on the independence standards stipulated by the stock exchanges on which Hino is listed, we deem that all outside directors and one outside corporate auditor are independent.

#### Support systems for outside officers

By establishing forums for the exchange of information among the outside directors, outside corporate auditors and the directors, in addition to providing information on important matters, including prior explanations of proposals to be submitted to the Board of Directors, Hino is working to enhance support systems to enable the supervisory and audit functions to function fully.

The outside corporate auditors work to communicate with the full-time corporate auditors the directors, and others, and they attend the Audit & Supervisory Board meetings and Board of Directors meetings to gather information about the performance of duties and internal audits from the directors and others. In addition, as a general rule, a meeting of the Audit & Supervisory Board is held before the holding of a meeting of the Board of Directors. Thus, corporate auditors in

#### Reasons for appointment as an outside director

Name	Reasons for appointment	Independent	Important concurrent positions (As of June 27, 2023)
Motokazu Yoshida	At Mitsui & Co., Mr. Yoshida served in positions such as director and executive vice-president, and president and CEO of Mitsui & Co. (U.S.A.), Inc. As a corporate executive, he has a wealth of experience and broad insight. Since June 2015, he has served as an outside director of Hino and has made beneficial recommendations on the Company's overall management based on his experience and insight. He has been appointed as an outside director since it was determined that as an outside director, he can be expected to continue to provide sufficient advice and function to monitor and supervise corporate management from an independent standpoint in relation to the Company's overall management.	<b>√</b>	Administrative Director of Meisei Gakuen
Koichi Muto	Mr. Muto has previously served as director and president, and director and chairman of Mitsui O.S.K. Lines, Ltd. As a corporate executive, he has a wealth of experience and broad insight. Since June 2020, he has served as an independent outside director of Hino and has made beneficial recommendations on the Company's overall management based on his experience and insight. He has been appointed as an outside director since it was determined that as an outside director, he can be expected to continue to provide sufficient advice and function to monitor and supervise corporate management from an independent standpoint in relation to the Company's overall management.	<b>√</b>	Senior Advisor of Mitsui O.S.K. Lines, Ltd.
Masahiro Nakajima	At Morita Holdings Corporation, Mr. Nakajima previously served as director and president, and he currently serves as director and chairman. As a corporate executive, he has a wealth of experience and broad insight. At Hino, he had served as an independent outside corporate auditor from June 2017, and he has served as an independent outside director since June 2021. Based on his experience and insight, he has made beneficial recommendations on the Company's overall management. He has been appointed as an outside director since it was determined that as an outside director, he can be expected to continue to provide sufficient advice and function to monitor and supervise corporate management from an independent standpoint in relation to the Company's overall management.	<b>√</b>	Director, Chairman & CEO of Morita Holdings Corporation Director, Chairman of Morita Corporation Director of Morita Environmental Tech Corporation Director, Chairman of the Board of Bronto Skylift Oy Ab
Shoko Kimijima	Having practiced law at Nagashima & Ohno (currently Nagashima Ohno & Tsunematsu) and subsequently held important positions in the legal divisions at GE Japan Corporation and LIXIL Corporation, Ms. Kimijima has advanced expertise as well as a wealth of experience and broad insight as a corporate executive. She has been appointed as an outside director since it was determined that as an outside director, she can be expected to provide sufficient advice and function to monitor and supervise corporate management from an independent standpoint in relation to the Company's overall management, in particular, in the areas of corporate governance and compliance.	<b>√</b>	Executive Officer, Executive Vice President, and Chief Legal and Compliance Officer of LIXIL Group Corporation

#### Reasons for appointment as an outside corporate auditor

Name	Reasons for appointment	Independent	Important concurrent positions (As of June 27, 2023)
Naoki Miyazaki	incight regarding overall cornorate management. Raced on his wealth of experience and deen incight		Director and Vice Chairman of Toyota Boshoku Corporation Director, Toyoda Gosei Co., Ltd.
Chika Matsumoto	Having served as a certified public accountant for many years at auditing firms including KPMG AZSA LLC, where she held positions such as Executive Board Member, Ms. Matsumoto has advanced expertise and a wealth of experience in financial and accounting audit services as well as knowledge of overall management. Although she has not been involved in corporate management in the past, for the above reasons, she has been appointed as an outside corporate auditor since it was determined that she can be expected to play an appropriate role in enhancing the Company's overall management and audit system from an independent standpoint.	✓	Outside Statutory Auditor of Brother Industries, Ltd. Office Managing Partner of the Nagoya Office of KPMG AZSA LLC

attendance, including the outside corporate auditors check the proposals to be submitted to the Board of Directors to

Hino's value creation

conduct a preliminary review.

#### **Evaluation of the effectiveness of the Board of Directors**

Hino makes annual evaluations of the effectiveness of the Board of Directors each year in order to maintain and further improve the effectiveness of the Board of Directors and corporate governance. The following is an outline thereof.

Since the fiscal year ended March 31, 2023, we have been conducting the evaluation by utilizing external organizations and with the evaluation primarily conducted in the form of questionnaire surveys and interviews.

#### FY2021 effectiveness evaluation

Recognition of major issues	Details of initiatives	Results
Preventing the recurrence of the engine certification issues	Executive-side enforcement of measures to prevent recurrence     Monitoring by the Board of Directors of the progress of the measures and the degree to which they have taken root	Promotion of sweeping measures to prevent recurrence, including the "Three Reforms"     Regular progress reports at Board of Directors meetings and quarterly reports to the Ministry of Land, Infrastructure, Transport and Tourism
Further optimization of the composition of the Board of Directors	Requirement that a majority of the Board of Directors must be independent outside directors     Enhancement of the diversity of the Board of Directors and appointment of experts in compliance, laws and regulations, etc.	Achieved at the FY2023 General Shareholders' Meeting

#### FY2022 effectiveness evaluation

#### 1. Implementation procedures

Subject persons	Details of implementation				
	January 2023 Questionnaire survey by a third-party organization [Questionnaire items] (1) Composition and operation of the Board of Directors, (2) Management strategy and business strategy, (3) Business ethics and risk management, (4) Evaluation and remuneration of senior management, (5) dialogue with shareholders				
All of the five directors and three members of the Audit & Supervisory Board at the time of implementation	March 2023 Interviews by a third-party organization based on the survey results [Interview items] (1) Foundations supporting the effectiveness of the Board of Directors. (2) Expectations of the CxO system, and maximization of its significance, (3) Roles that the Board of Directors should play, (4) Specific initiatives for enhancing the effectiveness of the Board of Directors				
	May 2023 Implementation of the following by the Corporate Governance Committee  • Review of the results of the effectiveness evaluation conducted by a third-party organization  • Based on the above, identification of issues, devising of countermeasures, and formulation of a proposal for a roadmap				

#### 2. Evaluation results

Category	Overview of results				
Strengths of Hino	<ul> <li>Our outside officers have a diverse range of experience and knowledge, and have been able to express themselves actively and meaningfully</li> <li>There is confidence in the President's operational abilities as Chairman of the Board of Directors and CEO</li> </ul>				
Recognition of issues	Initiatives to maximize the utility arising from introducing the CxO system     Further development of the roles (supervisory functions, etc.) to be played by the Board of Directors				

#### 3. Major initiatives for FY2023

Category	Overview of results				
Formulation of annual agenda plan for the Board of Directors  Planned decision on setting of agenda based on the needs of both management and executive sides, centre discussions on management policies and strategies					
Improvements to the operation of the Board of Directors	Revision of the timing of advance explanations of Board of Directors agenda items				
Meetings of outside officers for exchange of opinions	Establishment of a forum for outside officers to exchange candid opinion regarding management issues, etc.				

## Crisis management and role of senior management

#### Officer remuneration

#### **Basic policy**

Hino's basic policy regarding remuneration for directors is as follows.

- A system of remuneration that fosters management from the shareholder perspective, working to achieve sustained growth of the Company and enhance its corporate value
- A system of remuneration that motivates people to improve performance by linkage of company and individual performance
- Renumeration for each director is to be an appropriate level based on the duties and responsibilities of each such director

#### System of remuneration for officers and concept thereof

#### **Remuneration for directors**

Remuneration for directors is comprised of fixed remuneration as basic remuneration, performance-based bonuses, and remuneration by shares with restriction on transfer. However. only basic remuneration is paid to outside directors and non-executive directors in view of their function of providing supervision/oversight of management.

#### Remuneration for corporate auditors

Only basic remuneration is paid to corporate auditors in view

of their function of providing supervision/oversight of management from an independent viewpoint.

#### **Determination of [individual amounts of]** remuneration for officers; total amount of remuneration for officers

#### **Remuneration for directors**

The Board of Directors determines the total amount of remuneration after it has determined that the remuneration amounts determined for each executive position by the Proposal Remuneration Committee for Officers are appropriate in line with the basic policy, and delegates to the representative directors the authority to determine the remuneration amounts for each individual. To ensure that such authority is exercised appropriately, the details of decisions made by the Proposal Remuneration Committee for Officers in relation to the remuneration amounts for each executive position are taken into account.

#### Remuneration for corporate auditors

Based on the remuneration amounts for each executive position deliberated on by the Proposal Remuneration Committee for Officers, the amount of basic remuneration for each Corporate Auditor is determined through discussion among the corporate auditors.

#### System of remuneration for officers

		Recipients			
	Remuneration types and overview				Audit & Supervisory Board members
Fixed	Basic remuneration	Paid every month as fixed monthly remuneration     Determined according to position and duties, comprehensively taking into account the Company's performance, employee salary levels, and the levels of other companies	<b>√</b>	<b>√</b>	<b>√</b>
Performance- based	Bonuses	<ul> <li>Paid every year at a fixed time as an incentive to achieve management targets</li> <li>Determined comprehensively taking into account factors including, for each period, consolidated operating profit, position, duties, dividends to shareholders, employee bonus levels, medium- to long-term business performance, past salaries, and trends in other companies</li> </ul>	<b>√</b>	_	_
	Remuneration by shares with restriction on transfer	Granted annually during a specified period as an incentive to continuously enhance corporate value and promote further shared value with shareholders     Determined based on factors including position and duties in the Company, and the Company's stock prices, in alignment with the aims of grant shares	<b>√</b>	_	_

#### Amount of remuneration, etc., for directors and corporate auditors

Officer category			Total amount of	Total amount of compensation by type (million yen)			
		Number of eligible officers	remuneration, etc. (million yen)	Basic remuneration	Bonuses	Shares with restriction on transfer	
Directors		9	166	166	_	_	
	Of which, outside directors	3	34	34	_	_	
Corporate auditors		5	83	83	_		
	Of which, outside corporate auditors	3	19	19	_	_	
Total		14	249	249	_		

Note 1: The numbers of persons above include one director who retired at the close of the 110th Ordinary General Shareholders Meeting held on June 23, 2022, three directors who resigned on October 7, 2022, and one Audit & Supervisory Board member who resigned on February 28, 2023, and the total amount of remuneration, etc., includes the amount

Note 2: No remuneration other than the officer remuneration specified above was paid to any director or Audit & Supervisory Board member.

Note 3: The total amount of remuneration, etc., specified above reflects the reduction in remuneration announced on October 7, 2022.

#### **Cross-shareholdings**

#### Policy on cross-shareholdings

Fundamentally, the Company's policy is to reduce strategic shareholdings; however, from the perspective of enhancing corporate value over the medium to long term. The Company holds shares on an exceptional basis when considered necessary for strategic reasons related to business.

Hino's value creation

Each year, in addition to quantitatively evaluating matters such as whether the benefits of shareholding are commensurate with the cost of capital with respect to each stock, the Board of Directors conducts a qualitative assessment of the justification of the shareholding to comprehensively determine the propriety of holding the same. Stocks whose ownership is no longer deemed justified will be reduced after discussion with the issuer.

#### Basic policy on the exercise of voting rights related to cross-shareholdings

With regard to the exercise of voting rights related to cross-shareholdings, Hino makes a comprehensive decision on each agenda item based on the judgment of whether the agenda item will lead to an increase in corporate value from a medium- to long-term perspective, whether the agenda item will undermine the justification for the Company's ownership of the stock and other criteria.

#### Internal control system

#### Basic policy on the system to ensure the appropriateness of business operations under the basic policy

The HINO Group has defined, "We make a better world and future by helping people and goods get where they need to go." as its corporate mission and will contribute to the realization of a sustainable society by solving problems related to the movement of people and goods. To that end, we have set in place the HINO Way, which consists of the HINO Credo, the HINO Sustainability Policy, and the HINO Code of Conduct, and established "Integrity, Contribution, and Empathy" as the three values we share, fostering a sound corporate culture, including at subsidiary companies.

Moreover, we recognize the importance of further strengthening corporate governance if we are to gain the trust of our stakeholders, achieve sustainable growth, and improve corporate value, and to that end we will work tirelessly to improve the operations of the Board of Directors. In actual execution of business, we will integrate systems for improvement and detection of problems into our business processes, including a system of checks and balances, and will work constantly to develop human resources who are able to put this into practice.

#### Outline of the system to ensure the appropriateness of business operations and of the operational status thereof

Hino strives to establish an internal control system to ensure the appropriateness of business operations as a corporate group and properly operates the system in accordance with the Basic Policy on Establishing a System to Ensure the Appropriateness of Business Operations of the Company. After evaluating the status of the system based on our basic policy in light of actual operational status, we confirm that continuous improvements are being made, and the content of these is confirmed by the Management Committee and the Board of Directors.

Please refer to "IV. Matters Related to the Internal Control System" in the Corporate Governance Report for an outline of Hino's system to ensure the appropriateness of business operations and of the operational status thereof based on the aforementioned awareness.

IV. Matters Related to the Internal Control System



### On the importance of creating a culture in which integrity is a standard for judgment

**Sato** • Of the three core HINO Way values, I would first like to hear your opinion on "Integrity."

Kimijima • I believe that there are two important points when it comes to promoting compliance. The first is via programs and initiatives, which include measures such as an internal reporting system, the Compliance Committee, in-house training, and risk assessment. The second pertains to a corporate culture which does not permit misconduct. To a certain extent, programs and initiatives can be developed through the efforts of the management. Corporate culture, however, cannot be created overnight, and all Company executives and employees must develop and foster it with a mentality of ownership.

**Sato** • When I reflect on Hino's corporate culture, I get the impression that it is basically a hardworking company in which employees have a deep-rooted willingness to help each other. However, I think that the tendency for decisions to merely be handed down from the management above and for subordinates to blindly obey such decisions, is problematic. Even in meetings, the opinions of subordinates are rarely heard if their superiors are in attendance, and discussions tend to be made only among senior members.

**Kimijima** • Although we tend to focus on [the creation of] programs in strengthening compliance, it is the integrity of

the people involved that is necessary when assessing the propriety of a given action. In that sense, I feel it is commendable that Hino has designated integrity as the first of its values. I do have the impression that there are many conscientious people in this Company. However, since it is also important to create an environment where employees can feel safe to consult their supervisors when they are unable to determine the propriety of an action, going forward, I would like to see efforts made in that direction.

### Regarding the alignment with the problems faced by our customers as our starting point

Kimijima • The second value is "Contribution." Our core principles state that we will be committing to safety and environmental sustainability; specifically, how are we implementing this?

**Sato** • Accidents involving trucks or buses pose significant social problems, which is exactly why we are focusing on manufacturing safe vehicles, with the goal of zero fatal accidents. We led the industry in introducing collision damage reduction braking systems, which have greatly contributed to reducing the number of fatal accidents, and our emergency driving stop systems that detect abnormalities in the driver and perform an emergency stop of a vehicle have also won acclaim. Kimijima • When developing advanced functions,

manufacturers can sometimes be complacent, acting in ignorance of customers' needs. It is impossible to know everything solely by looking at data, and therefore I believe that the fact that Hino is attentively listening to its customers is something to be valued.

Hino's value creation

**Sato** • Statistical data does not clearly account for accidents that take place in areas off public roads, such as parking lots or distribution centers. I believe that the first step in solving problems is to physically go onsite and listen to the details of the customers' specific problems. Moreover, large commercial vehicles also place a significant burden on the environment, which is why we are in the process of developing vehicles that address decarbonization and noise suppression in a comprehensive manner. The "HINO DUTRO Z EV" light-duty BEV truck that Hino released in 2022 has realized CO2 reduction and features an ultra-low floor construction [i.e., body height] due to its front-wheel drive mechanism, contributing to a reduction in the driver load and ease of use in last-one mile tasks (namely, at the last point of contact, when goods and services reach customers).

Kimijima • Rather than seeing vehicles as mere tools for carrying people and goods, Hino earnestly cares about its users and society. With "Contribution" as a HINO Way value, the core principle of "commitment to quality and professionalism" is also stated.

Sato • Here "quality" not only refers to the "hard" aspects of design and manufacturing but also to the Overall Quality, which includes sales and after-sales services. We are now working group-wide to disseminate the concept that employees in every division are responsible for quality in everything we do, from providing the correct information when making proposals in response to consultations with customers, to providing thorough after-sales services, and that every division [must] work together to contribute to the growth of our customers' businesses and build long-lasting relationships of trust.

### On fostering empathy through ongoing interactive dialogues

Kimijima • With respect to the third value, "Empathy," it is important to have an open environment that encourages all employees to express their own thoughts and opinions. Although empathy is usually fostered as a result of interactive dialogues, considering the corporate culture of Hino, I believe





what is needed right now is for managers to listen attentively to the opinions of their subordinates. As a company, it is of course important to have managerial policies communicated in a top-down manner; however, if managers are not prepared to listen attentively to their subordinates, then they only accept information when it is convenient for them to do so, and they would inevitably come to resemble the King in the Danish folktale "The Emperor's New Clothes." If management were to take a humble approach and evince a willingness to learn, they would be able to see the problems plaguing in the frontline. **Sato** • Now, we are conducting activities in which the management visits each business location to hold direct dialogues with the employees there, and we are paying attention to ensure that the frontline workers do not only show us the good sides of their facilities. In order to ensure this, I visit locations in each area without making any prior appointments. Although frontline workers initially showed some resistance to my approach, they came to accept it gradually, and recently the employees at these locations have become more willing to speak to me.

Kimijima • I think it is wonderful that you are willing to take initiative in lowering the barriers of communicating with them. However, I would like to stress the importance of the content of such communication. Employees tend to be discerning of any insincerity, which will make it difficult to build relationships of trust.

**Sato** • Thank you for your advice. Another thing we are discussing is eliminating sectionalism and manufacturing vehicles in a common room ("Obeya") system. In light of the lessons we have learned from the engine certification issues, I believe that, for example, in new vehicle development projects, it is necessary to adopt the opinions of employees from other divisions in addition to those working in the development division. In any case, the most important mission for us, the newly appointed directors, is to put the HINO Way into practice. We will take the initiative in working on this, always keeping the three values in mind.

Kimijima • People expect me, an outside director, to calmly monitor and provide advice from a different perspective compared to that of the directors inside the Company, based on my knowledge and experience. First, I would like to learn more about the business, organization, and growth strategy of Hino, and to provide support to the Hino management in a way that helps them to act in a proper manner.

#### **Members of the Board**

# **Members of the Board**

#### Satoshi Ogiso

President & CEO, Member of the Board of Directors



Apr. 1983 Joined Toyota Motor Corporation (TMC)

Apr. 2013 Managing Officer of TMC

Apr. 2015 Adviser of TMC

Jun. 2015 President of ADVICS CO., LTD.

Jan. 2018 Senior Managing Officer of TMC

Jan. 2019 Operating Officer of TMC

Feb. 2021 Adviser of Hino Motors, Ltd. (Hino)

Jun. 2021 President, Member of the Board of Hino (to present)

Feb. 2023 CEO of Hino (to present)

#### **Naoki Sato**

Member of the Board of Directors



Apr. 1989 Joined Hino Motors, Ltd. (Hino)

Feb. 2018 General Manager of Product Strategy Div. of Hino

Oct. 2021 Field Manager, Strategy & Planning of Hino

Feb. 2023 Chief Operating Officer (COO), Japan Business of Hino (to present) Jun. 2023 Senior Managing Officer, Member of the Board of Directors of

Hino (to present)

#### Motokazu Yoshida

**Outside Member of the Board** of Directors



Apr. 1971 Joined Mitsui & Co., Ltd. (Mitsui & Co.)

Jun. 2001 Director of Mitsui & Co.

Apr. 2002 Director, Senior Executive Officer of Mitsui & Co.

Apr. 2003 Managing Executive Officer of Mitsui & Co.

Oct. 2005 Senior Managing Executive Officer of Mitsui & Co.

Jun. 2007 Director, Senior Managing Executive Officer of Mitsui & Co. Apr. 2008 Director, Executive Vice President of Mitsui & Co.

Apr. 2009 Director of Mitsui & Co.

Jun. 2009 Adviser of Mitsui & Co.

Nov. 2012 Administrative Director of Meisei Gakuen (to present)

Jun. 2015 Outside Director of Hino Motors, Ltd. (to present)

#### **Koichi Muto**

**Outside Member of the Board** of Directors



Apr. 1976 Joined Mitsui O.S.K. Lines, Ltd.

Jun. 2006 Managing Executive Officer of Mitsui O.S.K. Lines, Ltd. (MOL)

Jun. 2007 Director, Managing Executive Officer of MOL

Jun. 2008 Director, Senior Managing Executive Officer of MOL Jun. 2010 Director, President of MOL

Jun. 2015 Director, Chairman of MOL

Jun. 2019 Senior Advisor of MOL (to present)

Jun. 2020 Outside Director of Hino Motors, Ltd. (to present)

### Masahiro Nakajima

**Outside Member of the Board** of Directors



Mar. 1972 Joined Morita Fire Pump MFG. Co., Ltd. (currently Morita Holdings Corporation)

Corporate Executive Officer of Morita Corporation (Morita)

Jun. 2004 Director of Morita

Jun. 2006 Director, President of Morita

Oct. 2008 Director, President of Morita Corporation

Jun. 2015 Director, Chairman of Morita Holdings Corporation Director, Chairman of Morita Econos Corporation

Director, Chairman of Morita Technos Corporation

Director, Chairman of Morita Corporation (to present) Feb. 2016 Director, Chairman of the Board of Bronto Skylift Oy Ab (to present)

Jun. 2016 Director, Chairman & CEO of Morita Holdings Corporation (to present) Apr. 2017 Director, Chairman of Morita Environmental Tech Corporation

Jun. 2017 Outside Audit & Supervisory Board Member of Hino Motors, Ltd. (Hino)

Jun. 2019 Director of Morita Environmental Tech Corporation (to present) Jun. 2021 Outside Director of Hino (to present)

# **Shoko Kimijima**

**Outside Member of the Board** of Directors



Apr. 1996 Joined Nagashima & Ohno (currently Nagashima Ohno & Tsunematsu)

Oct. 2002 Joined General Electric International, Inc., Japan branch

Jan. 2009 Transferred to GE Japan Corporation

Oct. 2010 Associate General Counsel of GE Japan Corporation Jan. 2015 Executive Officer, Compliance General Manager of Legal Division

of LIXIL Corporation Apr. 2015 Executive Officer, Compliance General Manager of Legal

Division, and Chief Compliance Officer of LIXIL Corporation Jul. 2016 Director, Compliance General Manager of Legal Division, and

Chief Compliance Officer of LIXIL Corporation Jan. 2017 Chief Compliance Officer of LIXIL Water Technology of LIXIL

Corporation (concurrent position) Feb. 2019 Deputy General Manager of Legal, Compliance Unit and Chief

Compliance Officer of Tokyo Electron Ltd.

Apr. 2020 Executive Officer, Executive Vice President, and Chief Legal and Compliance Officer of LIXIL Group Corporation

Jun. 2020 Director, Senior Officer, and Chief Legal and Compliance Officer of LIXIL Corporation (concurrent position) Dec. 2020 Executive Officer, Executive Vice President, and Chief Legal and

discontinued due to the merger between LIXIL Group

Compliance Officer of LIXIL Corporation (concurrent position

Corporation and LIXIL Corporation: to present) Jun. 2023 Outside Director of Hino Motors, Ltd. (to present)

### Kenta Kon

**Member of the Board of Directors** 



Apr. 1991 Joined Toyota Motor Corporation (TMC) Jan. 2017 General Manager of Accounting Div. of TMC

Jun. 2018 Managing Officer of TMC Jul. 2019 Operating Officer of TMC

Jun. 2021 Member of the Board of Directors and Operating Officer of TMC Member of the Board of Hino Motors, Ltd.

Apr. 2022 Member of the Board of Directors, Operating Officer and Executive Vice President of TMC

Apr. 2023 Member of the Board of Directors of TMC Director on the Board of Directors and Chief Financial Officer of

# **Audit & Supervisory Board Member**

#### **Iwao Kimura**

Full-time Audit & **Supervisory Board Member** 



Apr. 1981 Joined Toyota Motor Sales Co., Ltd.

Jun. 2012 General Manager, Overseas External Affairs Division of Toyota

Motor Corporation

Jul. 2015 Senior General Manager, General Manager of Government & Industrial Affairs Div. of Hino Motors, Ltd. (Hino)

Apr. 2016 Managing Officer, General Manager of Government & Industrial Affairs Div. of Hino

Feb. 2017 Managing Officer of Hino

Feb. 2020 Adviser of Hino

Jun. 2020 Full-time Audit & Supervisory Board member of Hino (to present)

# Naoki Miyazaki

**Outside Audit & Supervisory Board member** 



Apr. 1980 Joined Toyota Motor Co., Ltd.

Jun. 2008 Managing Officer of Toyota Motor Corporation (TMC)

Apr. 2013 Senior Managing Officer of TMC

Apr. 2014 Advisor of Toyoda Gosei Co., Ltd. Jun. 2014 Executive Vice President of Toyoda Gosei

Jun. 2015 President of Toyoda Gosei

Jun. 2020 Chairman of Toyoda Gosei

Jun. 2021 Director and Vice Chairman of Toyota Boshoku Corporation

(to present)

Director of Toyoda Gosei (to present)

Outside Audit & Supervisory Board member of Hino Motors, Ltd. (to present)

# Tomoko Inoue

Full-time Audit & **Supervisory Board Member** 



Apr. 1983 Joined Hino Motors, Ltd. (Hino)

Feb. 2015 General Manager of Audit Div. of Hino

Apr. 2017 Senior General Manager, General Manager of Audit Div. of Hino Feb. 2019 Senior General Manager, Internal Audit Vice Officer of Hino Jun. 2019 Full-time Audit & Supervisory Board member of Hino (to present)

#### Chika Matsumoto

**Outside Audit &** Supervisory Board member



Apr. 1983 Joined Brother Industries, Ltd.

Oct. 1990 Joined Chuo Shinko Audit Corporation

Aug. 2007 Partner of KPMG AZSA & Co. (currently KPMG AZSA LLC) Jul. 2013 Executive Board member of KPMG AZSA LLC

Jul. 2017 Member of Management Supervisory Committee of KPMG AZSA LLC

Jul. 2020 Office Managing Partner of Nagoya Office of KPMG AZSA LLC

Jun. 2023 Outside Statutory Auditor of Brother Industries, Ltd. (to present) Outside Audit & Supervisory Board member of Hino Motors, Ltd.

#### Skill matrix

Name	Corporate management	Legal, compliance, internal control	Finance, accounting	Global	Sustainability	R&D, production (monozukuri)	Marketing, sales	IT, digital
Satoshi Ogiso	•			•	•	•		•
Naoki Sato					•	•	•	
Motokazu Yoshida	•			•	•		•	
Koichi Muto	•			•	•			
Masahiro Nakajima	•			•	•			
Shoko Kimijima	•	•		•	•			
Kenta Kon	•		•	•	•			

(Note) The above does not constitute all of the knowledge of each candidate